

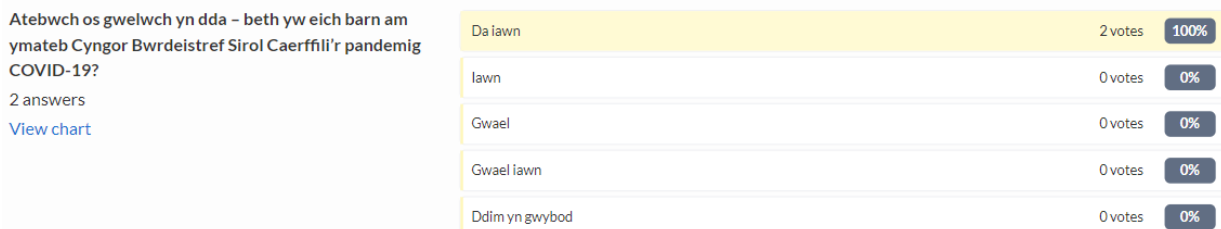
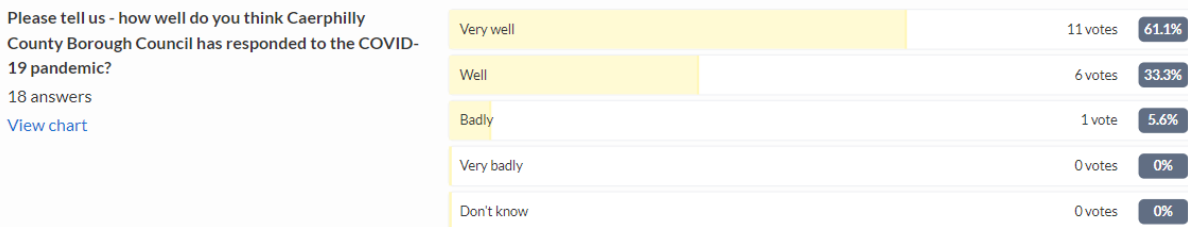
Annex 7: Social Media Responses

Join the Caerphilly Conversation Facebook polls

Question One



Question Two



Question Three

What is your preference about council tax for the forthcoming financial year?

18 answers

[View chart](#)

I'd support a further increase in council tax of around 4.7%	4 votes	22.2%
I support a lower increase but accept that that this would only help protect the most important services	8 votes	44.4%
I support a further increase in council tax of around 4.7% but would be prepared to pay an even greater amount to protect services	1 vote	5.6%
I do not support any increase in council tax and understand that this would mean a reduction in the level of services provided (because costs and demand are rising)	5 votes	27.8%

3 answers

[View chart](#)

Byddwn yn cefnogi cynnydd pellach i dreth y cyngor o tua 4.7%.	0 votes	0%
Byddwn yn cefnogi cynnydd is, ond rwy'n derbyn byddai hyn ond yn helpu i ddlogelu'r gwasanaethau pwysicaf.	1 vote	33.3%
Rwy'n cefnogi cynnydd pellach o tua 4.7% i dreth y cyngor ond byddwn yn barod i dalu swm hyd yn oed yn fwy i ddlogelu Gwasanaethau.	0 votes	0%
Nid wyf yn cefnogi unrhyw gynnydd i dreth y cyngor ac rwy'n deall y byddai hyn yn golygu gostyngiad yn lefel y gwasanaethau a ddarperir (oherwydd bod costau a galw'n codi)	2 votes	66.7%

Question Four

Do you agree or disagree with incentives being offered to communities to encourage them to take more pride in their local area?

10 answers

[View chart](#)

Agree	4 votes	40.0%
Disagree	5 votes	50.0%
Don't know	1 vote	10.0%

A ydych chi'n cytuno neu'n anghytuno gyda chynnig cymhellion i gymunedau i'w hannog i ymfalchïo yn eu hardal leol?

2 answers

[View chart](#)

Cytuno	1 vote	50.0%
Anghytuno	1 vote	50.0%
dîm yn gwybod	0 votes	0%

Question Five

Do you have any ideas for how we could provide services differently in the future and how we could work with you and your community to do this?

7 answers

- Why can't schools do video learning?
- Community champions to let you know or report where problems are...litter, bins - like with litter picks
- Empty the bins, disgusting all over flor.
- Turn street lights on. We pay our council tax for this.
- Cut the councilors wages
- Volunteer snow clearing people. Basic health and safety. Ask for 4 by 4 drivers to help support vulnerable residents with priscrptions and food.
- More litter pick groups. Reward those or give them uniform like the man in Ystrad.

No responses to Welsh version

Question Six

I tried a different approach to this question to try and get more responses...

This survey gives everyone living and working in Caerphilly county borough a chance to tell us what you think about council services, how well we have dealt with the COVID-19 pandemic, which of our services are important to you and how we could do things differently in the future.

Please tell us in the COMMENTS, which 3 services provided by the Council are most important to you/your household?

Complete the full survey at

<http://www.caerphilly.gov.uk/caerphillyconversation>

Mae'r arolwg hwn yn rhoi cyfle i bobl sy'n byw ac yn gweithio ym Mwrdeistref Sirol Caerffili i roi eich barn am Wasanaethau'r Cyngor, pa mor dda rydyn ni wedi delio â'r pandemig COVID-19, p'un o'n gwasanaethau sy'n bwysig i chi a sut y gallwn ni wneud pethau'n wahanol yn y dyfodol.

Dywedwch wrthym yn y SYLWADAU - pa 3 gwasanaeth, a ddarperir gan y Cyngor, sydd bwysicaf i chi/eich cartref?

Cwblhewch yr arolwg llawn yn

<http://www.caerffili.gov.uk/trafodaethcaerffili>



Pauline Jones
Schools
Parks
Bins

Like · Reply · Message · 23m



Pam Yandle Pizey
Awe yes plz put the lights back on

Like · Reply · Message · 13h

Our three are;

- 1) Ben men - apart from when they drop rubbish from the bins and leave it all over the pavement! Overall though they do a fab job.
- 2) Street cleaner - does a fab job.
- 3) I'm not aware of a third sorry

Like · Reply · Message · 2h



1

Rubish, I've told them about fly tipping above llanfach, on the mountain road to pant-side, over a year ago and its still there and more,

David Birkinshaw
Putting the lights back on.!

Like · Reply · Message · 19h



1

I started filling it out, but would've preferred to use many of my own options to each question...


1 2 3 4 5

Lights on please. Your saving are money 🏠 turn your lights out at the council offices






Switch lights back on especially where there are walkways, empty the bins more regularly particularly dog bins they are currently overflowing everywhere I go !!!

Twitter






Gellihaf House @GellihafHouse · Jan 3


Replying to @CaerphillyCBC
 Recycling. Litter collection. Traffic calming



 1
 



Claire @ClaireMBC · Jan 3


Replying to @CaerphillyCBC
 We pay for them all so they are all important.



 1
 


McClane @Benjami50730596 · Jan 3


Replying to @CaerphillyCBC
 CUTS CUT CUTSMORE £££££









ann @abz68907302 · Jan 3





Replying to @CaerphillyCBC
 Definitely bins being emptied




jackdawjones @jackdawjones · Jan 4

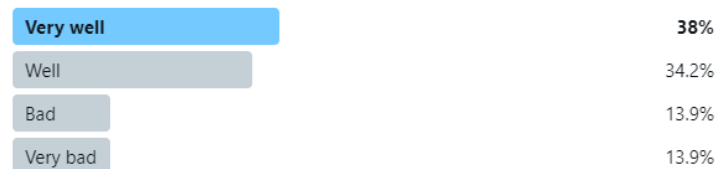
Replying to @CaerphillyCBC
 I thought we pay you to make the unpopular decisions when have you ever listened to anything people living outside Caerphilly itself have to say ? Are we still mid Glamorgan ? , just asking .

Join the Caerphilly Conversation!

Please tell us - how well do you think Caerphilly County Borough Council has responded to the COVID-19 pandemic?

Complete the full survey at
caerphilly.gov.uk/caerphillyconv...



79 votes · Final results

Feedback from Twitter:

3rd Jan 2021:



||| View Tweet activity

11 Retweets 1 Quote Tweet 6 Likes



||| View Tweet activity

3 Retweets 3 Likes



Gellihaf House @GellihafHouse · 19h

...

Replying to @CaerphillyCBC

Recycling. Litter collection. Traffic calming



1



Claire @ClaireMBC · 20h

...

Replying to @CaerphillyCBC

We pay for them all so they are all important.



1



McClane @Benjami50730596 · 18h

...

Replying to @CaerphillyCBC

CUTS CUT CUTSMORE £££££



ann @abz68907302 · 19h

...

Replying to @CaerphillyCBC

Definitely bins being emptied



jackdawjones @jackdawjones · 5h


...

Replying to @CaerphillyCBC

I thought we pay you to make the unpopular decisions when have you ever listened to anything people living outside Caerphilly itself have to say ? Are we still mid Glamorgan ? , just asking .



24th December 2020:

**caerphillycbc** ✓ @CaerphillyCBC · Dec 24, 2020






Ymunwch yn Nhrafodaeth Caerffili!


Atebwch os gwelwch yn dda – beth yw eich barn am ymateb Cyngor Bwrdeistref Sirol Caerffili'r pandemig COVID-19?

Cwblhewch yr arolwg llawn yn caerffili.gov.uk/trafodaethcaer...

Da iawn	41.7%
Iawn	41.7%
Gwael	8.3%
Gwael iawn	8.3%

12 votes · Final results

  2  2  

**caerphillycbc** ✓ @CaerphillyCBC · Dec 24, 2020






Join the Caerphilly Conversation!


Please tell us - how well do you think Caerphilly County Borough Council has responded to the COVID-19 pandemic?

Complete the full survey at caerphilly.gov.uk/caerphillyconv...

Very well	38%
Well	34.2%
Bad	13.9%
Very bad	13.9%





79 votes · Final results

 1  3  3  

**Clive Taylor** @CliveTa59414123 · Dec 24, 2020

Replying to @CaerphillyCBC

CCBC has been amazing throughout the pandemic, ensuring free meals are delivered to those who need it, people are quick enough to highlight their failings, yet no so quick to give praise. Well done CCBC. And a Merry Christmas to all your staff.

  1  1 

22nd December 2020:

 **caerphillycbc** ✓ @CaerphillyCBC · Dec 22, 2020

Gan ystyried popeth, pa mor fodlon neu anfodlon ydych chi gyda'r gwasanaeth cyffredinol a ddarparwyd gan Gyngor Bwrdeistref Sirol Caerffili dros y 12 mis diwethaf?

Cwblhewch yr arolwg llawn yn caerffili.gov.uk/trafodaethcaer...

Bodlon iawn	55.6%
Yn weddol fodlon	22.2%
Yn weddol anfodlon	0%
Anfodlon iawn	22.2%

9 votes · Final results

  2  2  

 **caerphillycbc** ✓ @CaerphillyCBC

Taking everything into account, how satisfied or dissatisfied are you with the overall service provided by Caerphilly County Borough Council over the last 12 months?

Complete the full survey at caerphilly.gov.uk/caerphillyconv...

Very satisfied	37.9%
Fairly satisfied	32.2%
Fairly dissatisfied	13.8%
Very dissatisfied	16.1%

87 votes · Final results

11:17 AM · Dec 22, 2020 · Twitter Web App

 View Tweet activity

6 Retweets **3 Likes**

 **Ann Smith** @eannsmith54 · Dec 22, 2020

Replying to @CaerphillyCBC

Waste of time making any comment to CCBC , they totally ignore public opinion and do what they want anyway ! [#notforthepeople](#)

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