



The Caerphilly Conversation – Have your say!

Your views matter! Please take the time to answer the questions below so we can use your views to help inform our service delivery and budget decisions over the coming years. The closing date for this consultation is 13th February 2022.

1. Taking everything into account, how satisfied or dissatisfied are you with the overall service provided by Caerphilly County Borough Council over the last 12 months?

Very Satisfied

Fairly satisfied

Fairly dissatisfied

Very dissatisfied

Don't know

Council Priorities

2. When we consulted with our communities a year ago, you told us that the services listed below are most important to you. Do you agree or disagree that these are these still the areas that the Council should prioritise when planning our services and budgets for 2022/23 and beyond?

	Agree	Disagree	Don't Know
Community Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education and schools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Financial and Council Tax support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food Poverty and free school meal provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing and homelessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online provision of services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and green spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Roads and highway maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social care and services for the vulnerable, older people and children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street cleansing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waste collection and recycling services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. If you disagree with any of the priorities listed, please tell us why:

4. Are there any key priorities missing from the list? If you feel that the Council should be prioritising other services, please give details below:

Team Caerphilly

The Team Caerphilly transformation programme is about reshaping the council for the future. We have been working hard to review our services, to protect those that are needed and valued by our communities based on the information and feedback that we have already gathered. You have already told us that you want us to:

- Review individual services and focus on providing essential services that are needed by communities
- Engage and communicate with local communities about this, consult and listen to you to identify what you need
- Improve local Councillor relationships with our communities
- Involve community volunteers in taking responsibility for local issues
- Provide more services online wherever possible
- Reduce our carbon footprint and deliver services in a more environmentally friendly way
- Develop community hubs where everything is in one place (not just the Council but partner organisations) and
- Improve public transport links

5. Do you have any further ideas on how we could provide services differently and how we could work with our communities to do this? Is there anything more we could be doing to meet the current needs of our residents and those of our future generations??

Council Tax

The draft budget proposals for 2022/23 include a proposed Council Tax increase of 2.5%. This equates to a 59p weekly increase for an average band D property and is the lowest increase since 2017. This level of increase, combined with the funding received from Welsh Government, will allow the Council to invest a total of £10million in service provision including £6million for social care services to support our most vulnerable residents. For further details, please refer to the draft budget report on the CCBC website.

6. Please select one of the following options to tell us your preference about council tax for the forthcoming year. Please select one only.

I support an increase in council tax of 2.5%. I appreciate the council has additional financial pressures and increasing demands on services that require investment to enable the Council to continue to support our most vulnerable residents

I support a lower increase in council tax but accept that this would result in a lower investment in services

I support an increase in council tax of greater than 2.5% to enable the council to invest even more in providing services and supporting our most vulnerable residents

I do not support any increase in council tax but accept that this would mean a further reduction in the available funds to invest in services

If your responses to any of the questions in this survey have been influenced (positively or negatively) because of any of the following: ethnic origin, gender, age, marital status, sexual orientation, disability, religious beliefs or non beliefs, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents or because you or a member of your household are or have been a member of the armed forces, please give details below:

About you

These questions are optional. Your response will help us to ensure that we achieve a representative sample and will help us to check whether the services we provide are meeting the needs of all of our local communities and residents.

I am completing this survey:

As a resident of the County Borough

As a local elected member

As a business person

Representing a third sector group or organisation

Representing another public sector organisation

As a member of staff

Other please write in: _____

My postcode is: _____

I am:

- Female
- Male
- Other, please write in _____
- Prefer not to say

What is your preferred language?

- English
- Welsh
- Other (including British Sign Language)
- If other, please write in: _____

Do you consider yourself to have a disability?

- Yes
- No
- Prefer not to say

What is your age? _____

What is your ethnic origin?

- Asian
- Black
- Chinese
- Mixed
- White
- Other, please write in: _____
- Prefer not to say

Thank you for completing the survey.

Please return this form to your nearest library. If you prefer, you can also return the survey and any additional comments in the post to: Consultation and Public Engagement Officer, Corporate Policy Unit, Caerphilly County Borough Council, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.

Privacy notice: You have a number of rights in relation to the information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way your information is being processed. For further information on how we process this information and your rights please visit:

<http://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/Privacy-Notice-Consultations-Surveys.aspx>