



CABINET – 4TH FEBRUARY 2015

SUBJECT: BUDGET PROPOSALS 2015/16 AND MEDIUM TERM FINANCIAL STRATEGY 2015/2018

REPORT BY: ACTING DIRECTOR OF CORPORATE SERVICES AND SECTION 151 OFFICER

1. PURPOSE OF REPORT

- 1.1 To seek Cabinet endorsement of the budget proposals contained within this report prior to final determination at Council on the 25th February 2015.

2. SUMMARY

- 2.1 On the 29th October 2014 Cabinet received a report providing an updated Medium-Term Financial Plan (MTFP) reflecting the Provisional 2015/16 Local Government Financial Settlement announced by the Welsh Government (WG) on the 8th October 2014. The report also included details of draft savings proposals for the 2015/16 financial year, along with a proposal to increase Council Tax by 3.9%. At the meeting Cabinet:-

- Endorsed a proposed package of 2015/16 savings totalling £12.208m.
- Agreed that these savings proposals should be subject to a further period of consultation prior to final 2015/16 budget proposals being presented to Cabinet and Council in February 2015.
- Supported a proposal to increase Council Tax by 3.9% for the 2015/16 financial year to ensure that a balanced budget is achieved (Council Tax Band D being set at £992.02).

- 2.2 This report provides an updated position based on the Final 2015/16 Local Government Financial Settlement announced by WG on the 10th December 2014. The report also provides feedback on the further consultation undertaken and seeks Cabinet endorsement of final 2015/16 budget proposals for consideration by Council on the 25th February 2015.

- 2.3 The net 2015/16 revenue budget for the Council, if approved, would be £325,613m (as shown in Appendix 1).

3. LINKS TO STRATEGY

- 3.1 The budget setting process encompasses all the resources used by the Council to deliver services and meet priorities.

4. THE REPORT

4.1 Headline Issues in the 2015/16 Financial Settlement

4.1.1 The key points of the Provisional 2015/16 Local Government Settlement announced on the 8th October 2014 are summarised below: -

- There were three transfers into the settlement totalling £346k and three transfers out totalling £200k. Details are provided in paragraph 4.1.2
- The provisional Aggregate External Finance (Revenue Support Grant (RSG) and Redistributed Non-Domestic Rates) for Caerphilly CBC for the 2015/16 financial year showed a reduction of 3.4% i.e. **a cash decrease of £9.087m.**
- As in previous years, WG, through the RSG formula, placed a requirement on Local Authorities to include provision of a 1% protection for schools based on the percentage applied by Central Government to WG's block grant. For 2015/16 this represents a 0.6% increase in respect of schools formula funding.
- No indicative settlement figures were provided by WG for 2016/17 and 2017/18.
- The capital allocations available to Caerphilly CBC in the RSG and from the General Capital Grant increased by £7k from the previous year.

4.1.2 Table 1 provides details of transfers in and out of the WG provisional financial settlement: -

Table 1 – Transfers In/Out 2015/16

	£m
Transfers In: -	
Local Government Borrowing Initiative – 21st Century Schools	0.133
Integrated Family Support Service	0.173
Autistic Spectrum Disorder	0.040
Transfers Out: -	
Student Finance Wales	(0.153)
Feed Safety Controls	(0.030)
National Adoption Service	(0.017)
TOTAL	0.146

4.1.3 Table 2 provides details of other passported grants included in the WG provisional financial settlement: -

Table 2 – Other Passported Grants 2015/16

	£m
Local Government Borrowing Initiative – 21st Century Schools	0.171
Council Tax Reduction Scheme	(0.106)
Private Finance Initiative	(0.202)
TOTAL	(0.137)

4.1.4 As in previous years, it is proposed that the above (both the increases and decreases in funding) are passed directly to those services that they relate to.

4.1.5 The Final 2015/16 Local Government Financial Settlement announced on the 10th December 2014 showed a confirmed reduction in the Aggregate External Finance (AEF) for Caerphilly CBC of 3.3%. This is a marginal improvement on the Provisional Settlement reduction of 3.4%, resulting in a cash reduction of £8.892m instead of the originally notified £9.087m (a net gain of £195k). However, the Final Settlement also confirmed a reduction of £29k in the 2015/16 Outcome Agreement grant.

4.2 Updated Medium-Term Financial Plan (MTFP)

- 4.2.1 The report presented to Cabinet on the 29th October 2014 included an updated MTFP based on the Provisional 2015/16 Financial Settlement and this is attached as Appendix 2a of this report. This updated MTFP showed a savings requirement of £12.866m for 2015/16, £14.030m for 2016/17 and £12.105m for 2017/18 based on an assumed year-on-year reduction of 3.4% in the AEF and a Council Tax increase of 2.35% per annum.
- 4.2.2 As mentioned in paragraph 4.1.1 of this report, WG have placed a requirement on Local Authorities to protect schools from the full extent of the cut in the AEF. In the absence of confirmation from WG for future years, it is assumed that this “pledge” will continue for 2016/17 and 2017/18. An updated schools’ MTFP has been prepared on this basis and this is attached as Appendix 2b. Members will note that even with this limited protection schools still face an anticipated shortfall of £1.370m for 2015/16, £2.888m for 2016/17 and £590k for 2017/18.
- 4.2.3 At its meeting on the 29th October 2014 Cabinet endorsed draft 2015/16 savings proposals totalling £12.208m and a recommended increase of 3.9% in the Council Tax to deliver a balanced budget. However, the change in the AEF between the Provisional and Financial Settlement and some other variations since that time provide some headroom as shown in Table 3 below: -

Table 3 – Changes from Provisional to Final Settlement

	£m
Increase in Aggregate External Finance (AEF)	0.195
Reduction in Outcome Agreement Grant	(0.029)
Living Wage Adjustment (Schools and HRA)	0.047
Confirmed Pay Award (Further 0.2% Growth Required)	(0.173)
Reduction in Fire Service Levy for 2015/16	0.151
5% Reduction in Cabinet Members’ Allowances	0.018
Change in Council Tax Base	0.057
TOTAL	0.266

- 4.2.4 In light of the above, and having due regard to the consultation process on the proposed savings, it is recommended that some of the 2015/16 savings proposals should be withdrawn, as set out in paragraph 4.4.1 of this report.
- 4.2.5 For planning purposes the indicative savings targets for 2016/17 and 2017/18 will remain at £14.030m and £12.105m respectively. During the coming months detailed work will be carried out to identify a range of savings proposals to meet the significant financial challenges that lie ahead. The process of identifying the further savings proposals required will bear in mind the following principles that were agreed with Members at a Seminar on the 3rd November 2014: -
- Protecting front-line services where we can and reducing expenditure on management and administrative costs.
 - Increasing fees and charges where appropriate
 - Reducing, rather than removing services where possible.
 - Focussing on priorities.
 - Looking at alternative ways of delivering services (collaboration, partnerships, community trusts, etc.).
- 4.2.6 Members are advised that the above principles were included in Phase 2 of the public consultation process and the responses received were supportive of the principles with the exception of increasing fees and charges.

4.3 2015/16 Budget Proposals

4.3.1 The proposals contained within this report would deliver a balanced budget for 2015/16 on the basis that Council Tax is increased by 3.9%. Table 4 provides a summary: -

Table 4 – Summary

Paragraph	Description	£m	£m
4.3.2	Whole Authority Cost Pressures	3.012	
4.3.3	Inescapable Service Pressures	2.680	
4.3.4	Reduction in WG Funding	8.892	
4.3.4	Reduction in Outcome Agreement Grant	0.029	
4.2.2	Reduction in Fire Service Levy		0.151
4.4	Draft Savings Proposals 2015/16		11.960
4.7	Council Tax Uplift (3.90%)		2.502
	TOTAL	14.613	14.613

4.3.2 The whole Authority cost pressures totalling £3.012m are set out in Table 5 (cost pressures for schools are excluded as the full cash pledge growth has been provided): -

Table 5 – Whole Authority Cost Pressures

	£m
Pay excluding Teachers and other school staff @ 1.2%	1.304
Living Wage increase (adjusted for schools and HRA)	0.117
Non pay inflation 1.5% (net of 1.5% fees & charges increases)	1.432
Supported Borrowing (Capital Financing)	0.150
Transfers in/out and other passported grants	0.009
TOTAL	3.012

4.3.3 It is incumbent upon Council to set a realistic budget each year. Table 6 provides details of those 2015/16 inescapable service commitments/pressures that have been identified and require consideration in respect of funding: -

Table 6 – Inescapable Service Pressures and Other Service Commitments

	£m
Council Tax Reduction Scheme additional liability	0.550
Waste Management contingency **	0.240
Contact Centre, Bargoed – Running costs	0.075
Meeting the Schools pledge	0.665
Social Services Demographics	1.000
Proposal for Waste Transfer Station (Ty Duffryn) **	0.150
TOTAL	2.680

*** To be held corporately and released in-year if required.*

4.3.4 The WG Final Settlement has decreased the available funding by 3.3% for the 2015/16 financial year, representing a cash reduction of £8.892m for Caerphilly CBC. Furthermore, the Outcome Agreement grant for 2015/16 has reduced by £29k.

4.4 2015/16 Savings Proposals

4.4.1 The report presented to Cabinet on the 29th October 2014 included draft 2015/16 savings proposals totalling £12.208m, full details of which are attached as Appendices 3 to 7 of this report.

- 4.4.2 As mentioned in paragraph 4.2.3 changes between the Provisional and Final Settlement and some other recent variations have provided some headroom. It is therefore recommended that proposed savings totalling £204k are withdrawn or amended for the 2015/16 financial year. It is further recommended that a budget of £25k should be established to provide matched funding for Community Schemes and that the balance of £37k should be set-aside as a budget pressures contingency.
- 4.4.3 The proposed Community Schemes budget will provide the potential for matched funding to be made available where Town and/or Community Councils or any other third party organisations are also prepared to provide financial support to maintain specific services. Support for these Schemes will be determined by Cabinet on a case-by-case basis.
- 4.4.4 Table 7 summarises the proposed changes to the draft 2015/16 savings proposals:-

Table 7 – Proposed Changes to Draft 2015/16 Savings Proposals

	£m	£m
Proposed Savings Endorsed by Cabinet (29/10/14)		12.208
Proposed 5% Reduction in Cabinet Members' Allowances		0.018
Total Proposed Savings		12.226
Savings Recommended for Withdrawal: -		
Increase in car park charges of typically 10p per hour	(0.030)	
Increase in car park excess charge notice penalties	(0.025)	
Introduction of Sunday car park charges	(0.010)	
Removal of 1 Environmental Health Officer post	(0.045)	
Savings Recommended for Amendment: -		
Increase in Meals on Wheels to be set at 50p instead of £1 per meal	(0.044)	
Civic Amenity Sites – Close 1 day per week instead of 2	(0.050)	(0.204)
Matched Funding for Community Schemes' budget		(0.025)
Budget Pressures budget		(0.037)
Adjusted 2015/16 Proposed Savings		11.960

- 4.4.2 Cabinet should note that savings proposals that do not have a direct impact on services users or the public have been categorised into a single line for each Directorate in Appendices 3 to 7. These proposals consist in the main of vacancy management, budget realignment and minor changes to service provision and the detail of these proposals will have been presented to Special Scrutiny Committees during the Summer and Autumn of 2014. Across all Directorates these savings proposals total £6.627m, which represents 55.4% of the total adjusted savings identified of £11.960m. Members at Special Scrutiny Committees were supportive of these types of savings proposals.
- 4.4.3 Some savings proposals will have a part-year impact in 2015/16 as they involve a long lead-in period. These proposals will, however, deliver significant further savings in 2016/17 and the most notable are the following: -

Table 8 – Main Proposals with 2015/16 Part-Year Impact

Saving Proposal	2015/16 Saving £m	2016/17 Savings £m
Street Lighting	0.100	0.350
Review of Customer Services	0.125	0.125
Reduction in Street Cleansing	0.100	0.200
Closure of Ty Pontllanfraith	0.100	0.600
TOTAL	0.425	1.275

4.4.4 Cabinet is asked to endorse the proposed package of savings totalling £11.960m as detailed in Appendices 3 to 7 and adjusted in Table 7.

4.5 Capital Programme 2015/16 to 2017/18

4.5.1 The proposed Capital Programme for the period 2015 to 2018 is detailed in Appendix 8 of this report and is summarised in Table 9: -

Table 9 – Summary Capital Programme Funding 2015/2018

	2015/16	2016/17	2017/18
Capital Programme Proposals	14,861	11,061	9,202
WG Funding Available	8,018	8,018	8,018
Capital Funding Gap	(6,843)	(3,043)	(1,184)
Funded By: -			
Surplus (Deficit) c/fwd	1,624	1,971	1,056
Customer First Capital Budget Underspend	122		
Prudential Borrowing for Bargoed Cinema	2,000	2,000	
Senior Pay Revenue Contribution to Capital	52		
RCCO- 12/13 Debt Management Saving (2014/15 RCCO Budget)	128	128	128
Capital Receipts 2014/15	43		
General Fund Working Balances	4,845		
Total Additional Funding	8,814	4,099	1,184
Surplus (Deficit) carried forward	1,971	1,056	0

4.5.2 Council has previously determined that the prudential borrowing for the Bargoed Cinema would be funded by annual lease rental income from the lessee of the premises. The proposed cinema will be subject to a separate report to Council at a later date.

4.5.3 Cabinet will note that a contribution from the General Fund of £4.845m is required to ensure that a fully funded Capital Programme is achievable.

4.6 General Fund Balances

4.6.1 Details of the projected movement on General Fund balances are provided in Appendix 9. There are no known further allocations to General Fund at this time over and above those identified.

4.6.2 Going forward, there is limited scope for any significant additional surpluses or receipts being available to replenish the General Fund. This is down to growing service pressures in key areas, ongoing reductions in WG funding and an ever-reducing Capital Programme.

- 4.6.3 A review of reserves has recently been undertaken and Members will note that as a result of this earmarked reserves no longer required totalling £756k have been transferred into General Fund balances.
- 4.6.4 Members will be aware that provisions have previously been approved to fund the ongoing cost of the suspensions of the Chief Executive Officer, Deputy Chief Executive and Head of Legal Services. These approved provisions cover the cost of the suspensions to the 31st March 2014. Based on information currently available it has been determined that it would be prudent to establish a further provision for the period covering the 1st April 2015 to the 31st January 2016. This equates to £401k and at this point in time this is considered to be the worst-case scenario.
- 4.6.5 Some of the 2015/16 savings proposals will require one-off capital investments to ensure that the ongoing revenue savings are achievable. These investments total £1.822m and are summarised in Table 10: -

Table 10 – One-off Investments to Support 2015/16 Savings Proposals

Saving Proposal	Full-Year Saving £m	Investment Required £m
Street Lighting	0.450	0.980
Closure of Ty Pontllanfraith	0.700	0.750
Public Libraries – Review of Opening Hours	0.134	0.070
Removal of Flower Beds (Parks/Open Spaces)	0.040	0.015
Gritting – Route Optimisation	0.060	0.007
TOTAL	1.384	1.822

- 4.6.6 A contribution from General Fund balances of £4.845m is proposed to ensure that a balanced Capital Programme can be achieved for the period 2015/16 to 2017/18 (as set out in Appendix 8). Members should note that this includes £3.787m in respect of potential unfunded liabilities in relation to former Capital Schemes that could be subject to some form of negotiated settlement.
- 4.6.7 The Authority has determined at Council, in recent years, to keep the General Fund reserves at a level of circa £10m, which is 3% of the net revenue budget. It is still considered appropriate to maintain the General Fund balance at this level. The proposals in this report, if approved, would result in a projected General Fund balance of £10.078m as at the 31st March 2015.

4.7 Council Tax Implications 2015/16

- 4.7.1 The Medium Term Financial Strategy approved by Council on the 26th February 2014 included indicative increases to Council Tax for 2015/16 and 2016/17 of 2.35%.
- 4.7.2 The 2015/16 savings proposals presented in this report total £11.960m and after allowing for the reduction in the Fire Service Levy of £151k, this leaves a shortfall of £2.502m to deliver a balanced budget. Accordingly, it is proposed that the Council Tax level for 2015/16 be increased by 3.9% i.e. Council Tax Band D be set at £992.02 per annum (an increase of 71p per week).

5. EQUALITIES IMPLICATIONS

- 5.1 Equalities Impact Assessments have been completed for all of the savings proposals contained in this report that impact on the public and service users. Arrangements are currently being made to ensure that these will be available on the Council's website.

6. FINANCIAL IMPLICATIONS

6.1 As detailed throughout the report.

7. PERSONNEL IMPLICATIONS

- 7.1 It is impossible to conceive that savings of £39m over three years can be achieved without reductions in staffing levels. The fact is that by the end of the 2017/18 financial year the Council will have to become a significantly smaller organisation, in some respects offering a reduced range of services.
- 7.2 The Council has always prided itself on seeking to avoid compulsory redundancies at all costs, and this general ambition remains. However, given the situation in which the Council now finds itself, nothing can be guaranteed.
- 7.3 Where staff reductions are required the Council will firstly try to achieve the reduction through 'natural wastage' and not filling vacancies. It is unlikely, however, that staff turnover over a three-year period will be sufficient to deal with the likely numbers involved.
- 7.4 The Council has a policy on redeployment, which will be the next preferred option. Thereafter, the Council has recently adopted a number of policies, which will enable it to invite applications for voluntary severance. These will be applied on a service by service basis to assist with restructuring or 'downsizing' within those services rather than on an Authority-wide basis, as this would run the danger of creating vacancies in the wrong areas and with the wrong skill sets to accommodate those displaced and requiring redeployment.
- 7.5 The budget strategy for the next three years is likely to require a more proactive approach to restructuring than we have seen in most areas and some difficult decisions will undoubtedly be needed to prioritise roles and functions, as the Authority itself develops a more focussed approach to priorities among its various services.

8. CONSULTATIONS

- 8.1 A series of Special Scrutiny Committees was held during the Summer and Autumn of 2014 to consider savings proposals. These were followed by a further round of meetings during December 2014 and January 2015 to specifically focus on the 2015/16 savings proposals endorsed by Cabinet on the 29th October 2014. The draft minutes of the Regeneration & Environment Scrutiny Committee (1st December 2014) and Health, Social Care & Well-being Scrutiny (2nd December 2014) are attached as Appendices 10 and 11. Also attached as Appendix 12 is the approved minutes of the Policy & Resources Scrutiny Committee held on the 8th December 2014. The minutes of the Education for Life Scrutiny held on the 13th January 2015 are not yet available but the Committee endorsed the 2015/16 savings proposals.
- 8.2 There was also a further meeting of the Policy and Resources Scrutiny Committee on the 20th January 2015 where the 2015/16 savings proposals were endorsed subject to earlier comments made by the Committee. The Committee also expressed its preference of the option for savings in Customer First involving a reduced cashiers service in Newbridge, and Bargoed, Risca and Ponyllytyn Customer First Centres closing at 3:30 p.m.
- 8.3 The views of the Scrutiny Committees are noted in the detailed draft savings proposals set out in Appendices 3 to 7.
- 8.4 A detailed public consultation process has also been undertaken in two distinct Phases. This has involved two public surveys, 'drop-in' sessions and separate consultation events with the Youth Forum, the Viewpoint Panel and the Voluntary Sector Liaison Committee. Full details

are provided in Appendix 13. A consultation event was also held with the 50+ Forum and details of this are attached at Appendix 14.

8.5 Town and Community Councils have also been invited to comment upon the proposed 2015/16 savings proposals and Appendix 15 provides details of the responses received.

8.6 The Trade Unions have also provided a response on the savings proposals. This is attached as Appendix 16 and is cross-referenced to the savings proposals in Appendices 3 to 7 of this report.

9. RECOMMENDATIONS

9.1 Cabinet is asked to endorse the following prior to consideration and determination at Council on the 25th February 2015: -

9.1.1 The Revenue Budget proposals for 2015/16 of £325,613m as set out in this report and summarised in Appendix 1.

9.1.2 The proposed Capital Programme for the period 2015/16 to 2017/18 as set out in Appendix 8.

9.1.3 The proposed use of the General Fund balances as detailed in Appendix 9.

9.1.4 The general principles for considering savings options for future years as detailed in paragraph 4.2.5 of this report.

10. REASONS FOR THE RECOMMENDATIONS

10.1 The Council is required annually to approve proposals to set a balanced budget, agree a Council Tax rate and update its Medium Term Financial Plan.

10.2 Council is required to put in place a sound and prudent financial framework to support service delivery.

11. STATUTORY POWER

11.1 The Local Government Acts 1998 and 2003.

Author: Stephen Harris, Interim Head of Corporate Finance
E-mail: harrisr@caerphilly.gov.uk, Tel: 01443 863022

Consultees: Corporate Management Team
Cllr Keith Reynolds, Leader
Cllr Barbara Jones, Deputy Leader & Cabinet Member for Corporate Services
Cllr Christine Forehead, Cabinet Member for HR & Governance / Business Manager
Andrew Southcombe, Finance Manager, Corporate Finance
Gail Williams, Interim Head of Legal Services & Monitoring Officer
David A. Thomas, Senior Policy Officer (Equalities and Welsh Language)

Background Papers:

- Provisional 2015/16 Local Government Settlement (8th October 2014)
- Cabinet Report 29th October 2014 – Draft Savings Proposals for 2015/16
- Provisional Local Government Settlement (10th December 2014)

Appendices:

- Appendix 1 Net Revenue Budget 2015/16
- Appendix 2a Updated Medium-Term Financial Plan 2015/16 to 2017/18
- Appendix 2b Schools Medium-Term Financial Plan 2015/16 to 2017/18
- Appendix 3 2015/16 Draft Savings Proposals – Whole Authority
- Appendix 4 2015/16 Draft Savings Proposals – Education & Lifelong Learning
- Appendix 5 2015/16 Draft Savings Proposals – Social Services
- Appendix 6 2015/16 Draft Savings Proposals – Environment
- Appendix 7 2015/16 Draft Savings Proposals – Corporate Services
- Appendix 8 Capital Programme 2015/16 – 2017/18
- Appendix 9 Movement on General Fund Balances
- Appendix 10 Draft Minutes of Regeneration & Environment Scrutiny Committee (01/12/14)
- Appendix 11 Draft Minutes of Health, Social Care & Well-being Scrutiny Committee (02/12/14)
- Appendix 12 Minutes of Policy & Resources Scrutiny Committee (08/12/14)
- Appendix 13 Budget Consultation Feedback 2015/16 – Summary Responses from the Public
- Appendix 14 Budget Consultation Feedback 2015/16 – Summary Responses from 50+ Forum
- Appendix 15 Budget Consultation Feedback 2015/16 – Summary Responses from Town & Community Councils
- Appendix 16 Consultation Feedback from the Trade Unions

APPENDIX 1

NET REVENUE BUDGET 2015/16

	£' 000	£' 000
Base Budget 2014-15	332,032	
Revised Base Budget 2013-14		332,032
Transfers Out 2015-16		
Student Finance Wales	(153)	
Feed Safety Controls	(30)	
National Adoption Service	(17)	
		(200)
Transfers In 2015-16		
Local Government Borrowing Initiative – 21 st Century Schools	133	
Integrated Family Support Services	173	
Autistic Spectrum Disorders	40	
		346
New Responsibilities		0
Whole Authority Cost Pressures		
Pay excluding Teachers and other School staff @ 1.2%	1,304	
Living wage increase (adjusted for Schools and HRA)	117	
Non pay inflation 1.5% (net of 1.5% fees & charges increases)	1,432	
Supported Borrowing (Capital Financing)	150	
Other Passported Grants to be supported by the Council	(137)	
		2,866
Inescapable Service Pressures		
Council Tax Reduction Scheme (CTRS) additional liability	550	
Waste Management Contingency	240	
Contact Centre Bargoed – Running Costs	75	
Meeting the Schools Pledge	665	
Social Services Demographics	1,000	
Proposal for waste transfer station (Ty Dyffryn)	150	
		2,680
Reduction in Fire Service Levy		(151)
Draft Savings Proposals – 2015/16		
Whole Authority – Corporate Nature	(3,957)	
Education and Lifelong Learning	(809)	
Social Services	(3,128)	
Environmental Services	(2,852)	
Corporate Services	(1,462)	
5% reduction in Cabinet Members Allowances	(18)	
Proposed Savings Adjustments (to be agreed)	266	
		(11,960)
Total in year movement		(6,419)

Proposed Expenditure		325,613
Funding - Final Settlement		
WG Support		(263,692)
Council Tax (3.9%)		(58,845)
Use of Outcome Agreement Grant		(1,876)
Use of Balances : Council Tax Surplus		(1,200)
Total Funding		(325,613)

APPENDIX 2a

UPDATED MEDIUM-TERM FINANCIAL PLAN 2015/16 – 2017/18

Description	2015/16 £m	2016/17 £m	2017/18 £m
Aggregate External Finance (AEF)	(9,087)	(8,784)	(8,491)
Council Tax @ 2.35%	1,569	1,598	1,642
Total Funding	(7,518)	(7,186)	(6,849)
Pay 1.0%, 1.0%, 1.0%	1,131	1,131	1,131
Living Wage (assumes pledge funds schools)	164	164	164
Non-Pay Inflation (1.5% p.a.)	1,672	1,672	1,672
Non-Pay Inflation (1.5% p.a.) – Fees and Charges	(240)	(240)	(240)
Capital Financing	150	150	150
Transfers In/Out	146	0	0
Other Passported Grants	(137)	0	0
Sub-Total	2,886	2,877	2,877
Service Pressures/Additional Funding			
CTRS Additional Liability @ 2.35%	332	339	347
Welfare Reforms LA Costs	0	100	100
Waste Management Contingency	240	0	0
Contact Centre, Bargoed – Running costs	75	0	0
Schools Pledge	665	628	632
Social Services Demographics	1,000	1,000	1,000
Employer NI Increase (April 2016) – Excludes schools	0	1,600	0
Proposal for Waste Transfer Station (Ty Duffryn)	150	0	0
Other Service Pressures	0	300	300
Sub-Total	2,462	3,967	2,379
Total Shortfall	12,866	14,030	12,105

APPENDIX 2b

SCHOOLS MEDIUM-TERM FINANCIAL PLAN 2015/16 TO 2017/18

	<u>2015/16</u> <u>£000</u>	<u>2016/17</u> <u>£000</u>	<u>2017/18</u> <u>£000</u>
Funding to meet pledge	665	665	665
Inflationary pressures			
Pay award – teachers (1%,1%,1%)	689	705	723
Pay award – APT&C (1%, 1%,1%)	99	100	101
Non pay (1.5%, 1.5%,1.5%)	272	276	281
Superannuation (2.3% increase from 01/09/15)	825	589	0
NI increase – Contracted out staff	0	1,663	0
Service Pressures			
E.g. premises related changes (i.e. floor area), FSM	150	220	150
TOTAL PRESSURES	2,035	3,553	1,255
Less pledge monies	665	665	665
Projected shortfall	1,370	2,888	590

APPENDIX 3

2015/16 DRAFT SAVINGS PROPOSALS – WHOLE AUTHORITY

<i>Description</i>	<i>Potential Saving</i>	<i>Impact narrative</i>	<i>Impact</i>	<i>Committee</i>
WHOLE AUTHORITY COSTS				
WA1 - General - Savings that have no direct impact on service users	2,312			
WA2 - Apprentice/trainee costs - reduce budget to £150k and supplement with use of earmarked reserves	345	Minimal impact upon public and service users	Low	Scrutiny 17/6 supported a phased reduction to £150k p.a by 17/18 using reserves. A review of reduced scheme to be undertaken prior to 17/18
WA3 - Assistance to voluntary sector	30	11% of total budget	Low	This saving will initially be met by utilising retained underspends from previous years. The ongoing saving will be met through revisions to the Council's discretionary rate relief policy. This will be subject to a further report to Scrutiny and Cabinet.
WA4 -Project Gwyrdd	1,169	Previously agreed by full Council		Previously agreed by full Council
WA5 - HMRC Mileage Rate - Reduction in mileage rate from 50p to 45p. £135k full year saving	101	17 Welsh Local Authorities have already adopted the approved HMRC rate (45p). A further 3 Authorities are considering this for 2015/16.		Scrutiny 24/9 - Members requested that this be deferred for one year to April 2016.
TOTAL WHOLE AUTHORITY COSTS	3,957			

APPENDIX 4

2015/16 DRAFT SAVINGS PROPOSALS – EDUCATION & LIFELONG LEARNING

<i>Description</i>	<i>Potential Saving</i>	<i>Impact narrative</i>	<i>Impact</i>	<i>Committee</i>
EDUCATION & LIFELONG LEARNING				
ED1 - General - Savings that have no direct impact on service users	692			
ED2 - Public Libraries - Review of opening hours (tapered delivery linked to present banding & population profiles) - Full year saving £134k	67	Potential minor impact on public	Low/Med	Scrutiny 13/1 supported the proposal
ED3 - Recoupment (SEN Out of County/ LAC/Inter Authority)	50	Little risk because of the level of historical budget underspends	Medium	Scrutiny 13/1 supported the proposal
TOTAL EDUCATION & LIFELONG LEARNING	809			

APPENDIX 5

2015/16 DRAFT SAVINGS PROPOSALS – SOCIAL SERVICES

<i>Description</i>	<i>Potential Saving</i>	<i>Impact narrative</i>	<i>Impact</i>	<i>Committee</i>
SOCIAL SERVICES				
SS1 - General - Savings that have no direct impact on service users.	1,568			Scrutiny 16/10 - proposal supported by members.
SS2 - Reduction of 3 social workers per division with the intention to achieve by vacancy management	219	This will be achieved through vacancy management.	Medium	Scrutiny 16/10 - Clarification was requested in respect of the "opportunity to consider the future of vacant posts". Officers explained that this related to the recently approved Children's Services restructure.
SS3 - Removal of £1m demographic growth for 15/16.	1,000	Current Social Services revenue budget projections for 2014/15 indicate an underspend. In light of these projections the £1 million demographic growth funding will not be required for 2015/16. Due to the volatility of demand on Social Services this does present a potential risk. However, if there are any resulting overspends in 2015/16 these will be met from service reserves.	Low/Med	Scrutiny 16/10 - proposal supported members.
SS4 - Independent Sector Domiciliary Care - Elderly - Review of shopping service.	40	Alternative services will need to be explored with service users.	Medium	Scrutiny 02/12 - Supported withdrawal where they can be signposted to other appropriate options, if none available service to continue for the individual and constantly reviewed.
SS5 - Meals on Wheels - Increase of £1 per meal.	88	Potential for reduced take up.	Medium	Scrutiny 16/10 - Members recommended increase of £1.50, which would result in a saving of £132k.

SS6 - Own Day Care - Review of day centre provision. Full Year saving £255k.	128	Relocation of service provision within the same community.	Medium	Scrutiny 16/10 - proposal supported by Members.
SS7 - Home Assistance and Reablement Team (H.A.R.T.) - Review of domiciliary care provision. This to include vacancy management, shopping, laundry, sitting, single handed hoisting, telecare options and other community support etc.	85	Task and Finish Group to be established to review options.	Medium	Scrutiny 16/10 - proposal supported by Members.
TOTAL SOCIAL SERVICES	3,128			

APPENDIX 6

2015/16 DRAFT SAVINGS PROPOSALS – ENVIRONMENT

<i>Description</i>	<i>Potential Saving</i>	<i>Impact narrative</i>	<i>Impact</i>	<i>Committee</i>
<p>ENVIRONMENT</p> <p>REGENERATION, PLANNING & ECONOMIC DEVELOPMENT</p> <p>EN1 - General - Savings that have no direct impact on service users.</p>	530			
<p>EN2 - Removal of Bargoed ice rink from December 2015.</p>	20	Reduced events availability to local residents that visit the ice rink.	Low	Scrutiny 01/12 - unless alternative funding could be sourced to sustain service, members supported the proposal.
<p>EN3 - Community Regeneration - Area Forum Budget removal. Utilise reserves of £162k over next few years.</p>	72	Minimal impact as these schemes are additional to core maintenance provision. In addition some wards/partnership areas do not spend the allocation hence the £162k reserve. Impact would be reduction in small community schemes delivered and the availability of funds to provide match funding for community facilities.	Low	Scrutiny 01/12 - members unanimously supported the proposal on the basis that balances by ward ring fenced and would be reviewed when remaining balances spent
<p>TOTAL REGENERATION, PLANNING & ECONOMIC DEVELOPMENT</p>	622			
<p>ENGINEERING DIVISION</p> <p>EN4 - General - Savings that have no direct impact on service users.</p>	179			

EN5 -Highways Operations - Street Lighting - Full year saving £450k.	100	A combination of options will generate £450k saving in full year, including energy reduction initiatives and some part-night lighting in residential areas. An upfront investment of £980k will be required. Present indications are that £290k can be achieved via new technologies with £160k achieved via part-night lighting.	Medium	Scrutiny 01/12 - proposal unanimously supported.
EN6 - Highways Operations - Reduction in planned carriageway resurfacing budget (20% of budget).	300	Reduction in revenue budget will defer investment in Council's largest asset for future years. Further development of risk rating/prioritisation process will be needed. Possible increase in reactive maintenance and insurance liability. Limited workforce impact.	Medium	Scrutiny 01/12 - proposal unanimously not supported.
EN7 - Highways Operations - Reduction in planned footway resurfacing budget (12% of budget).	60	Further development of risk rating/prioritisation process will be needed. Possible increase in reactive maintenance and insurance liability. Limited workforce impact.	Medium	Scrutiny 01/12 - proposal unanimously not supported.
EN8 -Highways Operations - Gully Reed Bed recycling. Increase income by promoting facility to other authorities and private sector.	10	Additional promotion with adjoining authorities to increase use of facility needed. Relies on winning new customers. No formal consultation required. No effect on jobs.	Low	Scrutiny 12/6 - Supported.
EN9 -Highways Operations - Reduce highways reactive maintenance budget by 4%.	50	Reduction in planned maintenance will create a real risk of an increase in reactive maintenance work, which together with a reduction in this budget creates an additional risk of increased insurance liability. Reduction of 1 no. in workforce.	Medium	Scrutiny 01/12 - proposal unanimously supported.
EN10 - Highways Operations - Reduce highway/land drainage planned maintenance budget by 11%.	30	Reduction will slow down investment in the infrastructure that deals with climate change. No formal consultation required. This will contribute to an aggregated reduction in jobs within NCS (0.6 FTE). This will be achieved through vacancy management.	Medium	Scrutiny 01/12 -proposal unanimously supported.

EN11 - Gritting – Route optimisation.	60	Route optimisation being undertaken to provide an option to maintain existing coverage whilst utilising less resources. No effect on jobs.	Low	Scrutiny 01/12 -proposal unanimously supported.
EN12 - Highways Operations - Reduce aids to movement budget by 25% (road markings/signs/crossing points).	25	Small reduction in current work levels. Minimal risk. No consultation required. No direct effect on jobs. However, will add to an aggregated reduction in overall budgets, which will result in job reductions (0.5 FTE). This will be achieved through vacancy management.	Low	Scrutiny 12/6 - proposal supported.
EN13 - Highways Operations - Reduction in highways/land drainage reactive maintenance budget by 4%.	20	Difficult to assess impact as budget is weather susceptible. No consultation required. This will contribute to an aggregated reduction in jobs within NCS (0.4 FTE). This will be achieved through vacancy management.	Medium	Scrutiny 12/6 - proposal not supported.
EN14 - Highways Operations - Reduction in structures and retaining walls budget by 10%.	50	There could be an increase in third party claims, which would create a further pressures on available reactive maintenance budget. There also could be unpredicted failures of some structures due to lack of inspection/maintenance. This has been mitigated by a review of future projects with some now being defined as capital rather than revenue.	Low	Scrutiny 01/12 - proposal unanimously supported.
EN15 - Highways Operations - Remove financial support for Christmas lighting in towns and villages.	35	Historic anomalies in amounts of funding to various bodies. No formal consultation required. No impact on jobs. No risk in removing budget. Community councils/town councils will need to arrange their own funding.	Low	Scrutiny 12/6 - Supported but a list of areas affected to be provided.
EN16 - Highways Operations -Increase Highways adoption and agreement fees by 10%	15	Raise fees in line with neighbouring councils. No public consultation required. No effect on jobs.	Low	Scrutiny 01/12 - proposal unanimously supported
EN17 - Transport Engineering - Cease holding events in pay & display car park sites. Events lead to loss of car park income.	20	Either events cover loss of income, are held in other locations or are not held. No public consultation required. No effect on jobs.	Low	Scrutiny 12/6 - Supported subject to further liaison with Planning & Regeneration.

EN18 -Transport Engineering - Car park tariffs. Increase car parking charges by typically 10p per hour.	30	Other councils are considering similar actions. Formal notification procedure required. No negative effect on jobs. No public consultation required.	Low	Scrutiny 01/12 -the majority present supported the proposal.
EN19 - Transport Engineering - Management of off-street car parks - increase excess charge notice penalty.	25	No impact on service. No effect on jobs. Public consultation required.	Low	Scrutiny 12/6 - proposal supported.
EN20 - Transport Engineering - Management of off-street car parks - introduce Sunday charges	10	No impact on service. No effect on jobs. Public consultation required.	Low	Scrutiny 01/12 -majority present supported the proposal.
EN21 - Passenger Transport - Concessionary pass replacements. Increase charges - currently £5 for second and subsequent - revise to £5 for first and £10 for subsequent replacements.	7	No impact on service. No public consultation required. No effect on jobs.	Low	Scrutiny 12/6 - proposal supported.
EN22 - Review of Passenger Transport Services - Full year impact £150k.	24	No effect on jobs. Public consultation required.	Medium	Scrutiny 01/12 - proposal unanimously supported.
TOTAL ENGINEERING DIVISON	1,050			
PUBLIC PROTECTION				
EN23 - General - Savings that have no direct impact on service users	22			
EN24 - Licensing - Income - Increase fees.	8	Fees will be increased to recover costs as appropriate. This will result in increased cost to the service user and may lead to a fall in take up of the service.	Low	Scrutiny 4/9 - Supported.
EN25 - Registrars - Income - Increase fees.	10	Fees will be increased to recover costs as appropriate. This will result in increased cost to the service user and may lead to a fall in take up of the service.	Low	Scrutiny 4/9 – Supported.

<p>EN26 - Health Improvement Officer - 1 vacant post (0.6 FTE) & Senior Health Improvement Officer - 1 vacant post (1 FTE).</p>	77	<p>The Health Improvement Team strategically leads and delivers the local response to Health Challenge Wales and Change 4 Life Interventions as well as contribution to our Corporate Health activities. The Team consists of 5.4 FTE with 1.8 FTE delivering the Healthy Schools Programme and funded by grant. Deleting 1.6 FTE will significantly impact upon the capacity of team, as 1 post is the Senior Officer. Alternative line management arrangements will need to be put in place.</p>	Medium	<p>Scrutiny 01/12 - Members supported the proposal.</p>
<p>EN27 - Enforcement - Environmental Health Officer - 1 vacant post (1 FTE).</p>	45	<p>Reducing the 3 EHOs within the General Environmental Health Team to 2 will extend the time taken to deal with and investigate service requests. The Team protects public health and quality of life by dealing with complaints of nuisances or hazards to health. E.g. noise, defective drains and sewers, investigation of odours, and bonfires etc. They deal with filthy and verminous premises, and travellers' sites, and are also involved in problems of pest infestations, straying animals and irresponsible dog ownership. They also enforce in relation to littering, dog fouling and fly tipping activities.</p>	Medium	<p>Scrutiny 01/12 - Unanimously agreed that members were not in support of this proposal.</p>
<p>TOTAL PUBLIC PROTECTION</p>	<p>162</p>			
<p>COMMUNITY & LEISURE SERVICES EN28 - General - Savings that have no direct impact on service users.</p>	338			
<p>EN29 - Parks & Playing Fields - Cessation of summer "Bands in the Park" events programme.</p>	2	<p>Little or no impact on appearance of County Borough but there may be a small number of complaints given the limited audience that typically enjoy these events.</p>	Low	<p>Scrutiny 01/12 - the majority supported the proposal provided that consultation took place with Town and Community Councils for funding to support the events.</p>

EN30 - Residual Waste - Charging for all replacement containers.	60	Suggested charging regime :-Replacement/new issue bins £25 Replacement/new issue boxes £6 Replacement/new issue garden waste bags £3. Where residents request bags for recycling/waste £5 per roll of 25. The only options for taking payment would be via card or at cash offices as it would not be cost effective to raise sundry debtor invoices for these amounts.	Low	Scrutiny 01/12 - the majority present supported the proposal.
EN31 - Street Cleansing - Reduced cleaning on bank holidays. Cleansing will be reduced to same levels as weekends.	13	The only cleansing that will occur on bank holidays will be early mornings in town centres	Medium	Scrutiny 01/12 -members unanimously supported the proposal.
EN32 - Street Cleansing - Reduction in weed removal budget. Reduced contribution to winter rear lane grubbing out team.	100	May result in increases in complaints from the public if weather conditions support weed growth.	Med/High	Scrutiny 30/7 - proposal supported.
EN33 - Parks and Playing Fields - 2nd phase of the removal of flower beds in parks & open spaces.	40	Phase 1 completed in 2014/15 without any real issues.	Low	Scrutiny 30/7 - proposal supported.
EN34 - Parks and Playing Fields -Cessation of pitch marking and handing over pitch marking responsibilities to the clubs.	30	Officers have considered this alternative option involving cessation of regular pitch marking and handing over pitch marking responsibility to clubs (subject to consultation).The saving would be the same but some pitch renovation could then be undertaken. The clubs would be expected to purchase materials themselves.	Medium	Scrutiny 01/12 -Members unanimously supported the proposal to handover pitch marking responsibilities to clubs.
EN35 - Parks and Playing Fields - Increase outdoor facility charges by 20%.	20	Further options which considered the effect of increasing outdoor charges for adults but retaining existing pricing structure for juniors. Increases by 30%=£20k, 40%=£27k, 50%=£31k, 100%=£69k.	Medium	Scrutiny 01/12 -the majority supported the option of increasing adult charges by 30%.
EN36 - Cwmcarn Leisure Centre - Centre closed.	25	Consulting with key stakeholders. Discussions ongoing with school regarding principles of transfer of facility, but capital liability issues still to be resolved. This will be subject to a further report.	Low	Scrutiny 30/7 - Members supported option not to reopen as a leisure centre.

EN37 - Parks and Playing Fields - Review park ranger service to reduce from 18 to 12.	40	Can be accommodated by not engaging agency staff in the Spring of 2015.	Medium	Scrutiny 30/7 - Subject to consultation with Trade Unions and Town Councils, Members happy to support.
EN38 - Street Cleansing - Reduce number of pedestrian sweepers operated by from 4 to 3.	14	Rationalisation of the number of small sweepers will reduce the ability to cover the whole borough, other than for specific periods.	Low	Scrutiny 30/7 - proposal supported.
EN39 - Parks and Playing Fields - Cessation of litter picking at 14 parks on Saturdays.	12	May result in increased littering (particularly in spring/summer). Potential for increase in public complaints.	Medium	Scrutiny 01/12 - unanimously supported the proposal on the proviso that the bins are emptied on a Friday.
EN40 - Parks and Playing Fields - Removal of Barrier Attendants at 5 locations.	14	Car parks (at parks) will remain open. May result in increased littering and anti-social behaviour after hours.	Medium	Scrutiny 01/12 - Although concerns were raised re potential increase in anti social behaviour the majority present supported the proposal.
EN41 - Sport & Leisure - Closure of Bedwas swimming pool on Sundays.	10	This process can be managed easily at Bedwas with no staffing issues or changes to permanent terms and conditions. Bedwas has an average Sunday usage level of 25 pool visitors.	Low	Scrutiny 01/12 - proposal unanimously supported.
EN42 - Sport & Leisure - Average price increase of 5% (+ inflation) on leisure centre fees.	100	Additional cost of 5% to users e.g.: Swim from £3.05 to £3.20 - Gym from £4.25 to £4.45.	Low/Med	Scrutiny 01/12 - proposal unanimously supported.
EN43 - Waste Strategy & Operations - Closure of Civic Amenity Sites for 2 days/week + 1 hour on other days.	100	In order to achieve the £100k saving all 6 sites would need to close on 2 days per week (on a rotational basis) or, alternatively 1 site could be permanently closed. Closure of less than 6 sites for 2 days/week would not realise the £100k saving that is required.	Medium	Scrutiny 01/12 - the majority present supported the proposal.

<p>EN44 - Waste Strategy & Operations - Reduction in cleansing budget. Full year impact £300k.</p>	<p>100</p>	<ul style="list-style-type: none"> •The full year proposed saving represents 7.4% of the total cleansing budget of £4.075m and will require the cleansing workforce to reduce by 15, which can be managed via early retirements/voluntary severance. • There will be a significant impact in the cleanliness of the county borough. • An increase in back office and Contact Centre workload could result from an increase in public complaints. • Given the time constraint in identifying additional savings there has been limited consultation with Trade Unions, Contact Centre etc. • Contact Centre Service Level Agreement for nappy waste & missed collections will need to be reviewed and replaced with a 7 day response. 	<p>High</p>	<p>Scrutiny 01/12 -proposal not supported by the majority present</p>
<p>TOTAL COMMUNITY & LEISURE SERVICES</p>	<p>1,018</p>			
<p>TOTAL ENVIRONMENT</p>	<p>2,852</p>			

APPENDIX 7

2015/16 DRAFT SAVINGS PROPOSALS – COPORATE SERVICES

<i>Description</i>	<i>Potential Saving</i>	<i>Impact narrative</i>	<i>Impact</i>	<i>Committee</i>
CORPORATE SERVICES				
CS1 - General - Savings that have no direct impact on service users.	986			
CS2 - Withdrawal of 'additional help for pensioners with their Council Tax funding'.	246	The majority of Authorities in Wales are proposing to withdraw this funding for 2015/16. Withdrawal of the funding for this scheme may need to be monitored in terms of impact and pensioners who fall into arrears may need to be signposted to other forms of support from sources within the Council and from external partners in the voluntary sector.	Low	Scrutiny 24/9 - Supported 50% withdrawal of funding in 2015/16 with remainder of funding being withdrawn in 2016/17.
CS3 - Communications Unit - Cease to fund twinning corporately.	5	Twinning activities with schools and young people will continue via officer support.	Low	Scrutiny 17/6 - Supported
CS4 - Review of Customer First - Full year impact estimated at £250k, part year impact 15/16.	125	Various options predominantly based around a reduction in hours at Customer First centres, although one option includes withdrawal of payment service from Newbridge library. Any reduction in face to face service will have a detrimental effect on users of this service. Also the staffing establishment would need to reduce by 5.7 FTE.	Low/Med	Scrutiny 20/1 – Option 3 supported i.e. Bargoed, Risca and Pontlottyn to close at 15:30 with reduced cashiers service to be retained at Newbridge.
CS5 - Closure of Ty Pontllanfraith - Full year impact £700k, part year impact in 15/16	100	Services currently using the offices do not receive high numbers of visits from the general public. Staff will need to be redeployed. Significant office refurbishment costs if not closed.	Low	Scrutiny 20/01 - Proposal supported by the majority present
TOTAL CORPORATE SERVICES	1,462			

APPENDIX 8

CAPITAL PROGRAMME 2015/16 – 2017/18

Scheme	Indicative		
	2015/16	2016/17	2017/18
	£'000	£'000	£'000
Education and Lifelong Learning			
Health and Safety	300	300	300
Asset Management Strategy	600	600	600
Accommodation Requirements	225	225	225
School Security	100	100	100
School Boiler Replacement Programme	220	220	220
Total Education and Lifelong Learning	1,445	1,445	1,445
Social Services			
Conditions Surveys	350	350	350
Total Social Services	350	350	350
Directorate of Environment			
Bargoed Cinema Development	2,000	2,000	0
Navigation Colliery Site Regeneration	0	0	20
Town Centres	20	30	20
Commercial & Industrial Grants	50	50	50
Design & Small Projects	0	0	20
ERDF Match Funding	170	100	100
Countryside Schemes	217	217	230
Total Urban Renewal	2,457	2,397	440
Infrastructure Retaining Walls	317	317	317
Forward Programme Advance Design/Land	42	42	42
Major Highway Reconstruction	700	750	750
Bridge Strengthening	447	447	447
Land Drainage – Corporate	125	125	125
Land Drainage - Non Corporate	125	125	125
Vehicle Restraint Systems	42	100	100
Corporate Maintenance: Tips/ Mines/ Spoils	250	250	250
Street Lighting	50	50	50
Monmouth & Brecon Canal	212	212	212
Footway Reconstruction	100	150	150
Total Engineers	2,410	2,568	2,568
Cemeteries	500	406	409
Sports Pitches (Drainage)	30	30	30
Total Community and Leisure Services	530	436	439

Kitchen refurbishments	425	425	425
CCTV Replacement	75	75	75
Total Public Protection	500	500	500
Voluntary Sector Capital Grants	170	170	170
Minor Works	0	0	20
Off Road Cycling Centre Of Excellence	0	0	20
Total Regeneration and Economic Development	170	170	210
Total Directorate of Environment	6,067	6,071	4,157
Corporate Services			
Corporate Asset Management	700	700	700
Total Performance and Property	700	700	700
IT Hardware & Software	212	235	295
IT Developments- Application Development	0	60	55
Total Information and Citizen Engagement	212	295	350
Renovation /Home Improvement Grants	350	250	250
Minor Works	800	800	800
Disabled Facilities Grants	1,150	1,150	1,150
Total Private Housing	2,300	2,200	2,200
Total Corporate Services	3,212	3,195	3,250
Potential Unfunded Liabilities In Relation To Former Capital Schemes	3,787	0	0
Total Capital Programme	14,861	11,061	9,202

APPENDIX 9

MOVEMENTS ON GENERAL FUND

	£000's	£000's
Opening Balance 01/04/2014		14,135
Add Back 2014/15 Savings Part-Year Impact Not Required		800
Take from General Fund agreed by Council 29/09/14: -		
- A469 Closure Remedial Works	(300)	
- Balance of 21st Century Schools Matched Funding	(735)	(1,035)
Proposed Waste Transfer Station (Ty Duffryn)		(850)
Projected 'Take' from 2014/15 Underspends: -		
- Education and Lifelong Learning	265	
- Social Services	1,204	
- Environment	242	
- Corporate Services	347	
- Miscellaneous Finance	1,046	3,104
Council Tax Surplus 2014/15 (Estimated)		1,200
Industrial Action Clawback		236
Transfers to General Fund from Reserves: -		
- Former County Council Liability	180	
- Performance Grant	248	
- Service Initiatives - Living Wage	150	
- Service Initiatives - O2 bills	96	
- Other Miscellaneous Reserves No Longer Required	82	756
2015/16 Commitments: -		
- 2014/15 Council Tax Surplus to Support 2015/16 Budget	(1,200)	
- Provision for Senior Officer Suspension Costs	(401)	
- One-Off Funding to Support 2015/16 Savings	(1,822)	(3,423)
Transfer to Earmarked Reserve to Support Capital Programme		(4,845)
Projected Balance 31/03/15		<u>10,078</u>



REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH ON
MONDAY, 1ST DECEMBER 2014 AT 5.30 P.M.

PRESENT:

Councillor D.T. Davies - Chair
Councillor Mrs E.M. Aldworth - Vice-Chair

Councillors:

J. Bevan, Mrs A. Blackman, C.J. Cuss, R.T. Davies, Ms J.G. Jones, S. Kent, M. Prew, Mrs D. Price, A. Rees and Mrs E. Stenner.

Cabinet Members:

K. James (Regeneration, Planning and Sustainable Development) and T.J. Williams (Highways, Transportation and Engineering).

Together with:

S. Aspinall (Acting Deputy Chief Executive), P. Elliot (Head of Regeneration and Planning), R. Hartshorn (Head of Public Protection), M.S. Williams (Head of Community & Leisure Services), T. Shaw (Head of Engineering Services) D. Price (Parks and outdoor facilities manager), T. White (Waste strategy and operations manager), C. Forbes-Thompson (Scrutiny Research Officer) and C. Evans (Committee Services Officer)

1. APOLOGIES

Apologies for absence were received from Councillors N. Dix, C. Elsbury, R.W. Gough, Mrs P. Leonard and D. Poole (Cabinet Member for Community and Leisure Service).

2. DECLARATIONS OF INTEREST

Councillor D.T. Davies declared an interest in Agenda Item 3 Appendix 3, Bargoed Ice Rink as a Town Councillor for Bargoed.

Councillor Mrs E. Aldworth declared an interest in Agenda Item 3 Appendix 3, Closure of Bedwas Swimming Pool on Sundays as Bedwas Leisure Centre is within her ward and family members use the facilities.

REPORTS OF OFFICERS

Consideration was given to the following reports.

3. MEDIUM TERM FINANCIAL PLAN – 2015/2016 SAVINGS FROM ENVIRONMENT DIRECTORATE – ITEMS FOR FURTHER CONSIDERATION

S. Aspinall, Acting Deputy Chief Executive provided the Scrutiny Committee with a copy of the report presented to Cabinet on 29th October 2014, which updated the Medium-Term Financial Plan (MTFP) following the provisional 2015/16 Local Government Financial Settlement announced by the Welsh Government (WG) on 8th October 2014.

The Scrutiny noted that the report provided details of draft savings for the 2015/16 financial year to allow for a further more focussed period of consultation prior to a final decision in February 2015.

The Scrutiny Committee, to date, have considered a range of MTFP savings options for the Environment Service Division, in relation to discretionary services and efficiency savings for statutory and essential services during meetings between June and October 2014. Many of the savings options were incorporated into the Cabinet report on 29th October along with some additional savings options put forward for consideration since the original Scrutiny Committee Meetings.

Members were asked to consider further and express their views on the MTFP savings options relating to the Environment Directorate, considered by Cabinet on 29th October 2014.

REGENERATION AND PLANNING

Bargoed Ice Rink

Councillor D.T. Davies declared an interest in this item as a Town Councillor for Bargoed.

P. Elliott, Head of Regeneration and Planning, introduced the proposal to cease operating the Bargoed Ice Rink as part of the annual events programme. Members noted that the Scrutiny Committee did not support the proposal on 1st October and further information relating to the events programme was sought and consultation with Bargoed Town Council regarding the proposed was requested.

The Heads of the Valley Grant initially funded the Ice Rink in 2010; however, the Council now largely funds the net cost, of which was £26,000 in 2013/14. Following consultation with Bargoed Town Council, the event was reduced from 9 days to 5 days, to allow the Town Council to assess their funding commitment to the event. However, in addition Officers agreed to monitor the 2014 event and report details back to members in due course.

Members noted that the Ice Rink is staged in a car park in the town, which resulted in a loss of parking and parking income of circa £1,500. Members were assured that other events in the Town Centre during Christmas and the summer would not be affected by this saving option. The Scrutiny Committee noted the breakdown of total costs and funding of the Events Programme for 2013/14, which referred to the details of funding provided by both the Council and external funding for each event.

Members raised concerns that only Bargoed Town Centre had been targeted for the saving proposals and added that the Town Council may consider increasing their level of investment following the 2014 event.

Officers highlighted that all events were carefully considered and it was noted that the Ice

Rink at Bargoed was the least value for money and not cost effective. Following a meeting with the Town Council, Officers added that the Town Council had agreed to review their contribution towards the event, however, were unable to cover the full cost of the event.

Members sought clarification on the total cost of the event and it was noted that the net cost included the contractual costs to erect and remove the Ice Rink and the loss expected in car parking fees. The cost of the ticket sales had been deducted from the £26,000. In addition, it was noted that the Council is no longer in receipt of EU funding or sponsorship for the event.

Members debated the proposal and it was proposed that, unless alternative funding could be sources to support the ice rink in Bargoed, Members supported the Officers proposal. Upon vote, the majority present supported the proposal.

Area Forum Funding

The proposal to delete the Area Forum Budget was considered by the Regeneration and Environment Scrutiny Committee on 1st October 2014. The Scrutiny Committee were not in support of the proposal and requested further information on the Area Forum Budget including financial values and reserves. The Area Forum Reserve is £162,000, which represents unspent budget allocation from previous years. Community Regeneration holds the Area Forum budget for small environmental schemes identified by the Community Partnerships.

Members noted the proposal to delete the annual Area Forum budget of £72,000 in 2015/2016 and the accompanying allocations summaries in Appendix 2. In addition, Officers highlighted that, although those in receipt of the Fund value the Area Forum Budget, often the annual allocation is rarely entirely spent.

The Chair thanked the Officer for the presentation and invited Members to raise any queries.

Following consideration and discussion, Members unanimously supported the Officers proposal to delete the Area Forum Budget of £72,000 in 2015/16, on the basis that the funding balances be ring fenced to wards and would be reviewed when the remaining balance has been allocated.

PUBLIC PROTECTION

Licensing and Registrars Fees

On the 4th September 2014 the Scrutiny Committee considered and supported the proposals to increase the licensing and registrars fees and were advised that a detailed report on proposed licensing fees for 2015/16 would be submitted to the Licensing Committee and then Council.

Health Improvement Team

The Scrutiny Committee considered the proposal to delete the non-grant funded Health Improvement Officer Post within the Health Improvement Services on 4th September 2014, which was not supported. In October, a 29 page briefing document was sent to the Committee in response to their request for further information to demonstrate the impact of the work of the team on local health issues and challenges.

The report provided the Committee with the requested data to demonstrate the impact of the work of the Team on local health issues and challenges.

The Team consists of 5.4 FTE with 1.8 FTE delivering the Healthy Schools Programme and funded by grant. Since the report to the Special Scrutiny, the 0.6 FTE post and Senior Health Improvement Officer post have become vacant and therefore the revised option is to delete

the 1.6 posts saving £77k, with 3.8 FTE posts remaining, 2 FTE non-grant funded and 1.8 FTE grant funded.

Committee Members were advised during the meeting that the Health Improvement Team lead and deliver corporate employee health and wellbeing programmes including health screening for staff.

Following in depth debate, the Scrutiny Committee supported the Officers proposal to delete the non-grant funded vacant Health Improvement Officer Posts (1.6fte) within the Health Improvement Team.

Environmental Health

The report highlighted a new saving proposal to delete a vacant Environmental Health Officer (EHO) post within the Environmental Health Team.

The General Environmental Health Team protects public health and quality of life by dealing with complaints of nuisances or hazards of health e.g. noise, defective drains and sewers, investigation of odours, bonfires etc. They deal with filthy and verminous premises and travellers' sites, and are also involved in problems of pest infestations, straying animals and irresponsible dog ownership. They also enforce in relation to littering, dog fouling and fly tipping activities. The team responds to approximately 15000 requests for service per year. Much of the work undertaken by this team contributes to the Healthier and Greener priorities within the single plan "Caerphilly Delivers". They assist in the provision of better health and healthier lifestyles within our communities. Reducing the 3 EHOs within the General Environmental Health Team to 2 will extend the time taken to deal with and investigate service requests.

Members raised concerns around the increased workload for the staff within the team and the impact on the environment and health.

Following detailed consideration and debate, it was unanimously agreed that Members were not in support of this proposal.

COMMUNITY AND LEISURE SERVICES

Cessation of bands in the park, events programme- New saving

M.S. Williams, Head of Community and Leisure Services provided the Scrutiny Committee with a new saving proposal to cease the Bands in the Park Event Programme, which is hosted within 9 Parks within the Borough and would offer a saving of £2000 for 2015/16 financial year.

Members noted that a few Community Councils, and one partnership have supported the past programmes in the main, these funded 50% of the costs to produce the programme of events in specific locations.

Members debated the item at great depth and discussed various options. It was proposed that, consultation be undertaken with Town and Community Councils for funding to support the events. Upon a vote, the majority present supported the Officers proposal, provided that Town and Community Councils are consulted for funding.

Reduction in Playing Field Maintenance (Additional information required by Scrutiny Committee in July 2014)

Since its consideration by the Scrutiny Committee, Officers considered an alternative option involving cessation of regular pitch marking and handing over pitch marking responsibility to clubs (subject to consultation). The saving would be the same but some pitch renovation could then be undertaken. The clubs would be expected to purchase materials themselves.

Members debated the proposal and sought clarification on the cost of Pitch Marking equipment and level of savings that could be achieved as a result. Upon vote, the Officers proposal was unanimously supported, following consultations with the Clubs.

Increasing Outdoor Facilities Charges (Officers asked to look at other options by Scrutiny in July 2014)

In July 2014, the Scrutiny Committee considered the proposal and Officers were asked to consider the effect of increasing outdoor facilities charges for adults but retaining the existing pricing structure for juniors. Officers have therefore suggested 5 options as follows:

Increase adult fees by:-

- 30%= £20k additional income
- 40%= £27k additional income
- 50%= £31k additional income
- 100%= £69 additional income

Members discussed and debated the proposal and an amendment was proposed that an average increase be applied across all services. The majority present did not support this.

The Officers proposal to increase Outdoor Facilities Charges by 30% was discussed and debated and upon vote, the majority present supported this.

Cessation of Saturday Litter Picking at Various Parks- New Saving Proposal

M.S. Williams provided the Scrutiny Committee with a new proposal to cease litter picking services at 14 Parks within the Borough, which would provide a £12,000 saving contribution in 2015/16.

In addition to the 14 Parks, Members noted that a further 56 Parks within the Borough are only cleansed on a routine weekday.

Following debate, Members unanimously supported the Officers proposal to cease Saturday Litter Picking at various parks, on the proviso that the bins are emptied on Friday.

Removal of Barrier Attendants at 5 Locations- New Saving

The Report provided Members with the option to remove the barrier attendants at 5 locations throughout the borough. The locations were historically established to prevent anti-social behaviour at 5 locations throughout the borough during evenings/ weekends and hours of darkness.

Duties of the attendants include 30 minutes to 1 hour opening and closing the facilities.

The Scrutiny Committee noted that the proposal would provide a saving in staffing costs of £14,000. This would require 5 members of staff to be served with notice of termination of contract of employment.

Members raised concerns around an increase in Anti-Social Behaviour in parks, however, upon vote, the majority present supported the Officers proposals.

Charge for all Replacement/ New Issue Containers (No Concessions)- Not Supported and Additional Information Provided

The Scrutiny Committee considered the proposal to charge for replacement/ new issue containers for 2014/15 and 2015/16 at previous Committees, which were not supported by Members.

Officers highlighted that considerations for methods of payment were required but Members

were to note that the proposal offers a potential saving of £60,000. The Committee considered the proposed charges:

Replacement/ new issue bins £25
Replacement/ new issue boxes £6
Replacement/ new issue garden waste bags £3
Where residents request bags for recycling/ waste £5 per roll of 25

Members discussed and debated the proposal and upon vote, the majority present supported the Officers proposal.

Reduced Opening Days and Hours on Civic Amenity (CA) Sites- Original proposal not supported and alternative option considered

The Scrutiny Committee, upon previous consideration had not supported the proposal to close any combination of up to 5 Civic Amenity Sites throughout the Borough, and requested that Officers consider alternative options such as closing all sites on certain days/ times.

It was noted that the provision of one CA site is a statutory requirement, in which legislation requires at least one facility should be available on weekends. Officers highlighted however that the Council aims to keep at least 50% sites open every day.

Officers highlighted that in order to achieve the £100k saving, all sites would be required to close on 2 days per week (on a rotational basis) or, alternatively 1 site could be permanently closed. Closure of less than 6 sites for 2 days/week would not realise the £100k saving that is required.

Concerns were raised that additional security would be required and illicit tipping could be an issue at the sites on the days they are closed, however these are difficult to quantify and Officers highlighted that the issues would probably reduce over time and may be mitigated to some extent by use of CCTV.

Members discussed and debated the proposal and upon vote, the majority present supported the Officers proposal.

Reduced Level of Cleansing on Bank Holidays (Cleansing will be reduced to same level as weekends- limited to morning cleanse of town centres)- New Saving Proposal

The report provided the Scrutiny Committee with a new saving proposal to reduce the level of cleansing on bank holidays in Town Centres during Bank Holidays. It was noted that this would provide a potential saving of £13,000 in 2015/16.

Members discussed the proposal and upon vote, the Officers proposal was unanimously supported.

Reduction in Cleaning Budget via Reduction in Staff Numbers- New Saving Proposal

The Scrutiny Committee considered a new saving proposal to reduce the cleaning budget through the reduction of cleansing staff across the borough. It was estimated that the proposal would provide a total saving of £300,000 comprising a saving of £100,000 in 2015/16 and a further, additional saving of £200,000 in 2016/17.

The Committee noted that the reduction in staffing levels were in addition to those identified in CA Site reduction (6 number) and an additional 6 to achieve the balance of the Route Optimisation changes introduced in 2014/2015. The reductions would effectively mean circa 15 less personnel on street cleansing which will result in an increase in SLA's for responding to non- emergency cleansing and missed waste collections from 48 hours to 7 days and the integration of hygiene and nappy collections into fortnightly refuse with the provision of

additional containers.

Members raised concerns around the impact on cleanliness of the Borough. Other Authorities have reduced budgets and it has had a noticeable impact on the appearance of their boroughs. Members were advised that the Street cleansing is a statutory function, however the levels of proactive cleansing is very much up to the service provider.

Concerns were raised around the implications on the staff involved. Members were assured that policies are in place within Caerphilly for the consideration of voluntary retirement and a key aim for Caerphilly is to avoid redundancy where possible. Discussions and consultations have not been conducted with the Trade Unions or the Staff within the department.

Having carefully considered the proposal and upon vote, the Officers proposal was not supported by the majority present.

Closure of Bedwas Swimming Pool on Sundays- New Saving

Councillor Elizabeth Aldworth declared an interest in this item as the Leisure Centre is within her ward and family members use the facilities. Councillor Aldworth did not take part in the debate or vote.

The report provided the Scrutiny Committee with a new saving proposal to close Bedwas Swimming Pool during Sundays. Members noted that there are very few customers using the pool on Sundays, which provides little income and high staff and energy costs. The proposal would contribute a saving of £10,000 in 2015/16.

Members debated the proposal and upon vote, the Scrutiny Committee unanimously supported the Officers proposal.

Average Price Increase of 5% + Inflation on Leisure Centre Fees- New Saving

The report provided Members with details of a £100,000 saving proposal in 2015/16, which could be achieved through a 5% price increase on Leisure Centre Fees. Members were assured that the service however, would still provide value for money services at competitive prices.

Following in depth consideration and debate, the Scrutiny Committee unanimously supported this proposal.

ENGINEERING SERVICES

Street Lighting Energy Reduction- New Saving Proposal

T. Shaw, Head of Engineering Service provided the Regeneration and Environment Scrutiny Committee with a new saving proposal, which aims to achieve a part year saving of £100,000 in 2015/16 and a full year saving of £450,000 in 2016/17.

The Committee noted that, in order to achieve the full £450,000 saving during 2016/17, some part night light or switch off could be required to add to the introduction of LED and central management control technology. The new technologies are currently being tested and considered and have recently been introduced to the market place.

Members considered the option and queried alternative options such as dimming the streetlights. Officers explained that the proposal suggests purchasing LED bulbs, which are more energy efficient than the current bulbs, which would be more cost effective in the long term. In addition, Members noted that the new systems have been trialled within the borough and have not been met with any complaints.

Following detailed consideration and discussion of the proposal, the Scrutiny Committee

unanimously supported the Officers proposal.

Carriageway Resurfacing – Planned Maintenance – New Proposal

T. Shaw provided the Scrutiny Committee a new proposal to reduce the planned maintenance of carriageways resurfacing within the Borough, and further information to understand the affects of the budget changes, which was requested a previous Scrutiny Committee. Members noted that the proposal would achieve a saving of £300,000 in 2015/16 financial year.

The £300,000 equates to approximately 20% of the current revenue budget allocation. It is assumed that the Capital allocation would at least remain at a similar level to previous years , although a capital bid has been submitted to help mitigate this savings reduction.

It was noted that combined with this approach, 2015/16 would see a decrease in planned carriageway resurfacing works than that experienced over the last 3 years as a result of the completion of the Welsh Government Borrowing initiative (LGBI) Scheme.

The Scrutiny Committee considered this proposal at length and raised concerns over the condition of the highways and the impact on the authority of potential claims. Upon vote, the Officers proposal was unanimously not supported by the Scrutiny Committee.

Footway Resurfacing - Planned Maintenance

The report provided Members with a proposal, which would achieve a saving of £60,000 in 2015/16 through the reduction in planned maintenance on footway resurfacing.

Members noted that the Highways Act provides that the asset (Highway) needs to be maintained in a safe condition for users. A more refined risk rating/prioritisation process could be developed within the HAMP process. This would involve developing the current prioritisation process further to consider additional influencing factors. A review of this process is planned for 2015/16.

The £60,000 equates to approximately 12% of the previous revenue budget allocation. It is assumed that the Capital allocation would at least remain at a similar level to previous years , although a capital bid has been submitted to help mitigate this savings reduction. It was noted that combined with this approach, 2015/16 would see a decrease in planned footway resurfacing works rather than that experienced over the last 3 years as a result of the completion of the Welsh Government Local Government Borrowing Initiative Scheme (LGBI).

The Scrutiny Committee considered this proposal and raised concerns for the risk of insurance claims for personal injury and the cost to the Authority. Upon vote, the Scrutiny Committee unanimously did not support the proposal.

Highway Reactive Maintenance

The Scrutiny Committee was provided with a proposal, which would contribute a £50,000 saving in 2014/15. The Committee noted that the proposal suggested an invest to save option to purchase a Jet Patcher. The new equipment would allow more surface area to be repaired at a lower cost. Thus ensuring that service provision is not compromised.

Following consideration and discussion of the Officers proposal, the Scrutiny Committee unanimously supported the proposal.

Highways Operations – Reduce highway/land drainage planned maintenance budget by 11%

At a previous Scrutiny Committee, the proposal to reduce highway/ land drainage was not

supported by the Committee. Members were asked to reconsider the proposal, which would provide savings of £30,000 it was noted that only the highest risk categorisation works would be undertaken. Officers have tried to mitigate the saving proposal by increasing the council's capital funding to this area via a bid.

Members felt that this service area was vital in certain high flood risk areas within the Borough. Officers assured Members that no cuts would be made to the high-risk areas and alternative funding is also being sought.

The Scrutiny Committee, following consideration of the Officers proposal, unanimously supported the proposal.

Winter Maintenance

The Scrutiny Committee considered a new option to reduce the winter maintenance gritting routes, through route optimisation strategies, which would provide a saving of £60,000 in 2014/15.

Members considered the proposal and raised concerns around the implications to the public and Staff. Officers confirmed that there would be minimal impact to staff and that grit bins would be maintained in communities. In addition, Members noted that the hopper equipment to be used would ensure grit is distributed efficiently.

Following detailed debate and discussion, the Scrutiny Committee unanimously supported the Officers proposal.

Highways Operations – Reduce highways reactive maintenance budget by 4%

At a previous Regeneration and Environment Scrutiny Committee, additional information was requested in relation to the longer-term impacts of reducing the highways reactive maintenance budget. It was noted that the proposal would provide a saving of £50,000.

Officers assured the Committee that budgets would require close monitoring to ensure reduction in planned maintenance does not significantly increase reactive maintenance, which could also increase third party claims.

The Scrutiny Committee, following consideration and debate, unanimously supported the Officers proposal.

Structures and Retaining Walls

The Regeneration and Environment Scrutiny Committee previously considered the proposal and requested further information, as a result, this area has been reviewed further and the proposed saving has been reduced to £50,000.

The Committee noted that the risk prioritisation methodology has been further considered and has been deemed appropriate. The review identified that a number of future projects should be defined as "Capital" rather than "Revenue". As such appropriate business cases would be produced to provide substantiation for bids to the Capital Strategy group.

Following consideration and discussion, the Scrutiny Committee unanimously supported this proposal.

Highways Adaptations and Agreements Fees

The Scrutiny Committee noted that the income target for 2014/15 was £151,000, which had been decreased from £165,000 in previous years due to the downturn in the economy affecting the pace of development. The proposal suggested an increase in fees by 10%. The Committee were asked to note that fees were last increased in 2012. Since then there are positive signs that development activity is increasing and all local authorities are reviewing their charges.

The Scrutiny Committee considered and debated the proposal and upon vote, unanimously supported the Officers proposal.

Transport and Engineering – Car Park tariffs. Increase car parking charges by typically 10p per hour.

The Scrutiny Committee considered a proposal to increase car parking charges across the borough by 10p per hour, which would provide a £30,000 saving contribution in the 2015/16 financial year.

Members considered the proposal and noted that similar actions are being considered by other Local Authorities.

Members discussed and debated the proposal and upon vote, the majority present supported the Officers proposal.

Management of Off Street Car Parks (Sunday Charging)

The Scrutiny Committee were provided with a proposal to introduce parking charges in all car parks across the borough on Sundays. It is anticipated that the introduction of the charges would provide a £10,000 saving for the 2015/16 financial year, along with an estimated additional income of £15,000.

Members noted that there are currently 13 Local Authorities currently charging for car parking on Sundays and 2 (Carmarthenshire and Monmouthshire) are currently considering introducing charges on Sundays.

Members considered the proposal and raised queries around the rates to be charged and whether this would include the increase of 10p. Officers confirmed that the rates would be the same on a Saturday and Sunday across the Borough.

Following careful consideration and debate, the Officers proposal was supported by the majority present.

Public Transport Subsidy – Confirmed Option

The report provided Members with a proposal to review the spend and services for Public Transport. The proposal included reviewing contracts with the highest subsidy per passenger, fare paying school buses and consideration of times when usage is lowest, or when a reasonable alternative exists. This would include working with existing service providers to look at where efficiencies in provision can be made, with the minimum impact on passengers. The proposal highlighted a part year saving for 2015/16 of £24,000 and a full year saving of £150,000 in 2016/17.

Members noted that further changes in external funding for bus services (e.g. concessionary travel reimbursement; bus service support grant), may result in additional reduction to bus services in the county borough and the need to re-prioritise how savings can be achieved.

Members discussed the bus service in place in the north of the Borough and the recent cut in the Stagecoach service in the area. Concerns were raised that the proposal would further impact upon the services in the area and have an effect on the rest of the borough. Members were assured that the contracts would be carefully considered to mitigate the impact on any one area.

Following careful consideration and detailed debate, the Scrutiny Committee unanimously supported the Officers proposal.

The meeting closed at 7.45 p.m.

Approved as a correct record and subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 17th February 2015 they were signed by the Chair.

CHAIR

DRAFT



HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, TREDOMEN,
YSTRAD MYNACH ON TUESDAY, 2ND DECEMBER 2014 AT 5.30 P.M.

PRESENT:

Councillor L. Ackerman - Chair
Councillor Mrs P. Cook - Vice Chair

Councillors:

Mrs E.M. Aldworth, L. Binding, Ms E.J. Gale, L. Gardiner, N. George, C.J. Gordon,
G.J. Hughes, A. Lewis, S. Morgan, J.A. Pritchard, A. Rees.

Cabinet Member: Councillor R. Woodyatt.

Together with:

D. Street (Corporate Director Social Services), G. Jenkins (Assistant Director Children Services), J. Williams (Assistant Director Adult Services), M. Jones (Finance Manager), S. Howells (Service Manager for Older People), J. Jones (Democratic Services Manager), S.M. Kauczok (Committee Services Officer).

Users & Carers: Mr C. Luke.

1. APOLOGIES FOR ABSENCE

Apologies for absence had been received from Councillors A.P. Angel, Mrs G. Bevan, Mrs P.A. Griffiths, Ms L. Price, Mrs J. Morgan, Mrs M. Veater MBE and Sarah Glyn Jones (CSSIW).

2. DECLARATIONS OF INTEREST

Councillor C. Gordon declared a personal interest in agenda item 8 in that a close relative used to be in receipt of the shopping service.

3. MINUTES

RESOLVED that the minutes of the following meeting be approved as a correct record and signed by the Chairman: -

1. Health, Social Care and Wellbeing Scrutiny Committee held on 21st October 2014 (minute nos. 1-12).

4. CONSIDERATION OF ANY MATTER REFERRED TO THE SCRUTINY COMMITTEE IN ACCORDANCE WITH THE CALL-IN PROCEDURE

There had been no matters referred to the Scrutiny Committee in accordance with the call-in procedure.

5. REPORT OF THE CABINET MEMBER

The Scrutiny Committee received a verbal report from Councillor R. Woodyatt, Cabinet Member for Social Services.

It was hoped that representatives of CSSIW would be attending the meeting to present the Annual Performance Evaluation for 2013-2014 for Caerphilly. Unfortunately they were unable to attend and had tendered their apologies. It was noted that the report recognises the improvements made during the last financial year and identifies areas for further development.

Members were asked to note that there would be discussion on the current performance management information under agenda Item 10 which is a timely reminder of the consistent performance of the Directorate. Reports would also be presented providing updates on the MTFP proposals previously discussed at Committee. In addition, a report would be received on a recent Supreme Court Judgement in relation to Deprivation of Liberty, which will have an impact on working practices within Adult Services.

Since the last Scrutiny Committee, Councillor Woodyatt had attended the Celebration of Achievement Awards in partnership with Blaenau Gwent. This was a wonderful opportunity to recognise the achievements of staff at all levels and to publicly thank them for their hard work and commitment. Councillor Woodyatt had also had the pleasure of starting the "Walk a Mile in her Shoes" walk around Caerphilly Castle, drawing attention to the White Ribbon Campaign against domestic violence against women.

In addition, it was noted that Carers from the South East Wales Adult Placement Scheme managed by Caerphilly had recently won a National Gold Award at the Care Forum Wales Awards. Earlier in the day Councillor Woodyatt had visited Bon Bon Buddies in Oakdale to receive a donation of Christmas goodies for the Santa Appeal.

Finally, the Scrutiny Committee received the news that following her secondment to Merthyr Tydfil, Lisa Curtis-Jones had been appointed to the permanent Head of Service post. The Scrutiny Committee extended their congratulations to Lisa and wished her every success in her new role.

The Chair thanked Councillor Woodyatt for his report and invited questions. Members sought confirmation that the post vacated by Lisa Curtis-Jones at CCBC would be filled on a permanent basis in the future and looked forward to discussing the Annual Performance Evaluation for 2013-14 with CSSIW in February 2015.

6. CABINET REPORTS

There had been no requests for the Cabinet report - Charging for Telecare Services - dated 12th November 2014 to be brought forward for discussion at the meeting.

SCRUTINY REPORTS

Consideration was given to the following reports.

7. CSSIW ANNUAL PERFORMANCE EVALUATION 2013-2014

It was noted that CSSIW had tendered their apologies for the meeting. The report was therefore deferred to the next meeting of the Health Social Care and Wellbeing Scrutiny Committee in February 2015.

8. SHOPPING SERVICE

Councillor C. Gordon declared a personal interest in this item as he has a close relative who used to receive the service.

The Assistant Director Adult Services presented the report, which provided additional information on the discretionary shopping service, as part of the agreed budget strategy for 2015/2016.

At the special meeting of the Scrutiny Committee on 16th October 2014 members requested additional specific information on the shopping service which is provided as part of a care package. Since that time the survey had been re-run and sent to the 124 users of the shopping service only. A total of 42 questionnaires were returned which equates to a 34% response rate.

It was noted that one full time employee had been appointed to a fixed term Engagement Officer post until 31st March 2015. The Officer is developing knowledge of local communities and services available from local shops, supermarkets, local eateries that deliver meals and independent agencies that provide shopping services.

Care providers currently undertake the shopping service for individuals, with this service primarily being commissioned from the independent sector at a cost of circa £13.50 per hour. In 12 cases the service is provided by the in-house Home Assistance Reablement Team (HART), as part of a care package. A review of a range of providers has indicated prices to individuals for this service vary and on average would be £12.00 per hour.

During the course of the ensuing discussion clarification was sought on the criteria that would be applied to assess whether an individual would require the service. Officers advised that social workers would carry out the assessments and the situation would be kept under constant review under the care package. Assurances were given that the Authority would meet a person's need for a shopping service if necessary.

Following consideration and discussion it was moved and seconded that the recommendation to withdraw the service be endorsed and people be sign posted to other appropriate options, on the understanding that if none of these options are suitable for an individual, the Authority will ensure that the service continues to be provided to that person and kept under constant review as part of the care package. By a show of hands this was unanimously agreed.

9. DRAFT SAVINGS PROPOSALS

The report, which was presented to Cabinet on 29th October 2014, provided details of the Provisional 2015/16 Local Government Settlement along with an updated Medium Term Financial Plan for the period 2015/16 to 2017/18. Details were received of the proposed savings for 2015/16 totalling £12.208m and a proposal to increase Council Tax for 2015/16 by 3.9%.

The Scrutiny Committee noted the report.

10. PERFORMANCE MANAGEMENT 2014/15

The Corporate Director Social Services presented the report, which informed the Scrutiny Committee of the position in relation to the performance management figures for both Adult Services and Children's Services for the period up to September 2014.

Both the Adult Services and Children's Services Divisions have a range of national and local indicators that oversee the work of the Divisions. The targets are set at the start of each financial year and managed via the Authority's Ffynnon system. The targets are a mix of national indicators set by Welsh Government (SCA's and SCC's) and local indicators (ASPI's). Performance figures for Adult and Children's Services as at September 2014 are attached at Appendix 1 of the report.

Adult Services has a total of 15 national and local indicators several of which justified further comment. Members were aware that delayed transfers of care continues to be a challenging area for the Authority. The position at September 2014 is showing improved performance but it is accepted that the Authority is entering a particularly challenging time of year and this would need to be monitored closely. In terms of ASPI 02, delays in this area were primarily due to the Occupational Health Team, which was carrying two vacancies. Members were advised that these two posts had now been filled. Other areas are Older People Mental Health and Substance Misuse where delays are currently being examined in more depth. Members were reminded of the difficulty in validating performance against ASPI 17 and 18 as the Adult Mental Health Teams are putting the information into Epex (the Health System).

Children's Services have a total of 47 national and local indicators, several of which required further comment. It was noted that SCC/025 is currently Amber due to incorrect recording. In terms of CSPI 01, 186 children were 0-4 and were not seen alone. Therefore out of a possible 519 children, 258 were seen alone by a worker, which equates to 69%.

During the course of the ensuing discussion further information was sought with regard to ASPI 02 and ASPI 17. Officers advised that two Occupational Therapists had since been recruited which should improve the figures for ASP1 02 and in relation to ASP1 17, a lot of work was being undertaken on the validation which should result in more accurate information being provided in the future.

The Scrutiny Committee noted the report.

11. DEPRIVATION OF LIBERTY

Mr S. Howells, Service Manager for Older People, presented the report, which had been requested by a Member of the Scrutiny Committee. The report informed Members of the changes in case law involving authorising deprivations of liberty for people in care homes and in the community.

In March 2014 the Supreme Court considered two cases concerned with potential deprivations of liberty. The judgement known as the "Cheshire West" case has introduced a revised test about the meaning of a deprivation of liberty. The Supreme Court has now clarified that there is a deprivation of liberty for the purposes of Article 5 of the European Convention on Human Rights when the person is: under the continuous supervision and control (and the care provided is imputable to the state); is not free to leave; the person lacks the capacity to consent to these arrangements. The five guiding principles in considering whether people lack mental capacity are listed in paragraph 4.4 of the report.

It was noted that there are different processes when considering deprivation of liberties depending on where the person lives. For people who live at home or in community settings deprivations of liberty can only be authorised by the Court of Protection. For people who live in care homes or are currently occupying a bed on a hospital ward, the deprivation can be

authorised by a Supervisory Body. This Authority is both a Supervisory Body and a Managing Authority under Deprivation of Liberty Safeguards.

To respond to deprivations of liberty in care homes Caerphilly is part of a Pan Gwent Consortium where assessments are coordinated through a small DoLS Team managed by ABUHB. Before the Supreme Court judgement the Team comprised 2 Best Interest Assessors (BIS's) supported by casual staff and administration. The original funding for the Team was via grant funding for DoLS from Welsh Government. Subsequent to the judgement authorisation was given to recruit 2 additional BIA's from existing resources. Further funding has recently been agreed to increase the staffing by 6 FTE with agreement for each statutory body to contribute funding for a further BIA including associated training costs.

The Supreme Court judgement is recognised as having a significant increase in the demand for assessing for potential deprivation of liberty. This has significant implications for current social work practice specifically in increased complexity and time management should numbers increase substantially. A screening tool has been implemented to identify those individuals at greatest risk in order to prioritise their assessment over those who would normally not have fallen within the criteria of the safeguards. The level of required advice and activity around cases will also have implications for Legal Services.

Members expressed concerns in relation to the financial implications for Local Authorities together with the likelihood of increased workloads for staff. Officers estimated that there would be significant financial and staffing implications and had estimated that Caerphilly would need 8 BIA's. Mr Street advised that a steering group of directors meets on a regular basis and extensive representations had been made to Welsh Government in terms of the financial impact.

Arising from the ensuing discussion, It was agreed that an update would be brought back to the Scrutiny Committee in six months. In addition, following a Member's request, Officers would forward details of the two cases referred to in paragraph 2.1 of the report to all members of the Scrutiny Committee.

Following consideration and discussion, it was moved and seconded that the recommendation in the report to note the changes in the case law and the implications for practice and resources, be endorsed. By a show of hands this was unanimously agreed.

12. REQUESTS FOR ITEMS TO BE INCLUDED ON THE NEXT AVAILABLE AGENDA

Councillor E.J. Gale referred to a previous request regarding the feasibility of Members visiting private residential care homes. The Assistant Director Adult Services advised the Scrutiny Committee of a recent meeting she had attended during which providers had confirmed that they would welcome ward members visiting their establishments.

13. ITEMS FOR INFORMATION

The following item was received and noted without discussion.

1. Summary of Members' Attendance - Quarter 2 - 1st July 2014 - 30th September 2014.

14. ANNUAL REPORT FOR MENTAL HEALTH

A Member of the Scrutiny Committee had requested that this information report be brought forward for discussion at the meeting. Officers were requested to make representations to the Health Board in terms of the dark background colours used within the report, which made the text difficult to read in places.

The Annual Report had been co-produced between people who have a mental health issue and those who provide services that support good mental health and well-being. The report covers the whole of Gwent via 6 statutory organisations and 5 unitary authority areas. It highlights some aspects of the work of the Mental Health and Learning Disability Partnership Board over the past year. The report also reflects the priorities and areas of preferred updates from people who use the service and their carers and finally, it presents areas of good practices that staff have selected to be included within the Annual Report.

During the course of the ensuing discussion, officers responded to the various issues raised by Members in relation to the report. In terms of information that was sought regarding the CAMHS (Child and Adolescent Services) strategy, Mr Street pointed out that the Health Board, who had tendered their apologies for the meeting, would be in the best position to respond to this matter. He agreed to discuss the matter further with the Member concerned following the meeting.

The Scrutiny Committee noted the report.

The meeting closed at 6.56 pm.

Approved as a correct record subject to any amendments agreed and recorded in the minutes of the meeting held on 10th February 2014.

CHAIR

SPECIAL POLICY AND RESOURCES SCRUTINY COMMITTEE

**MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH
ON MONDAY, 8TH DECEMBER 2014 AT 5.30 P.M.**

PRESENT:

Councillor H.W. David - Chair
Councillor S. Morgan - Vice Chair

Councillors:

L. Binding, C.J. Cuss, Miss E. Forehead, C. Hawker, G. Kirby, A. Lewis, C.P. Mann,
R. Saralis, Mrs J. Summers

Cabinet Members:

Mrs B. Jones (Corporate Services), D.T. Hardacre (Performance and Asset Management)

Together with:

S. Harris (Interim Head of Corporate Finance), G. Hardacre (Head of Workforce and Organisational Development), C. Jones (Head of Performance and Property Services), D. Titley (Corporate Customer Services Manager), J. Jones (Democratic Services Manager) and R. Barrett (Committee Services Officer)

Also present:

D. Bezzina (Unison Regional Organiser), G. Enright (Unison Branch Secretary)

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors J.E. Fussell, D.M. Gray, Ms J.G. Jones, D. Rees and J. Taylor, together with Cabinet Members Mrs C. Forehead (HR and Governance/Business Manager) and G. Jones (Housing). An apology for absence was also received from N. Scammell (Acting Director of Corporate Services and Section 151 Officer).

2. DECLARATIONS OF INTEREST

Councillor Miss E. Forehead declared an interest in Agenda Item 7 (6-Month Progress Update of Improvement Objectives – Caerphilly Passport Programme). Details are minuted with the respective item.

3. CORPORATE SERVICES MEDIUM TERM FINANCIAL PLAN 2015/16 – ITEMS FOR CONSIDERATION

The Chair introduced the evening's proceedings, which sought Members' consideration and comments on a number of reports detailing proposed savings and efficiencies within the Corporate Services Directorate, as part of the Medium Term Financial Plan (MTFP) for 2015/16.

Trade Union representatives Mr Gary Enright (Unison Branch Secretary) and Mr Dave Bezzina (Unison Regional Organiser) were welcomed to the meeting, and it was explained that they would be invited to respond to the reports presented during the course of the meeting, on behalf of the collective Trade Unions.

The Chair also welcomed Councillor Gary Johnston to the meeting, who was in attendance to speak in relation to Agenda Item 4 (Savings Proposals for 2015/16 – Customer Services).

4. REPORT OF THE CABINET MEMBER FOR CORPORATE SERVICES

Councillor Mrs B. Jones, Cabinet Member for Corporate Services, presented her report, which highlighted the proposals that were due to be considered at that evening's meeting.

Reference was made to the report entitled "Draft Savings Proposals for 2015/16" with it explained that at a meeting on 29th October 2014, Cabinet gave due consideration to the comments arising from the recent round of special Scrutiny meetings to consider the savings proposals. It was explained that overall, proposals supported at these meetings have not delivered the required savings target of £12.208m.

Cabinet have also had regard to the results of the public consultation process relating to the savings proposals, together with feedback from the Viewpoint Panels meetings held in April 2014 and November 2014. Cabinet Members were in attendance at the Viewpoint Panel meetings, and were also attending the drop-in sessions being held around the county borough in relation to the budget consultation process.

The Cabinet Member explained that in regards to the savings proposals, it was the Authority's intention to reduce services wherever possible, rather than fundamentally altering services, so as to ensure the continuation of Council services within the county borough. It was anticipated that the suggested savings proposals would not have a direct impact on front-line services in 2015/16 but that the situation may change for the financial year 2016/17 and beyond.

At the meeting of 29th October 2014, Cabinet endorsed a proposal to increase Council Tax by 3.9% for the 2015/16 financial year to ensure that a balanced budget is achieved. It was stated that unlike neighbouring Local Authorities, it was anticipated that there would not be a significant change to other fees and charges.

Reference was made to the proposed closure of Pontllanfraith House and Members were asked to note that this would bring about a saving of over £700,000, without an impact to the public.

Regarding the Customer Services report and the proposal to close the Cash Desk facility within Newbridge, it was explained that this service has the lowest footfall of all the Council's Customer Service sites and that customers could be redirected to alternative payment venues (such as local post offices). Members were reminded of the potential of the Mobile Customer Service Centre which could be utilised to help bridge any resulting shortfall in Customer Service access, and were also advised of the numerous other ways in which bill payments could be made (such as via the internet or telephone).

REPORTS OF OFFICERS

Consideration was given to the following reports.

5. DRAFT SAVINGS PROPOSALS 2015/16

Prior to the presentation of this item, the Chair expressed concern that the views of the other Scrutiny Committees regarding the list of draft savings proposals were not available for consideration. Officers explained that the report had been presented to Cabinet on 29th October 2014 and had subsequently been forwarded to Scrutiny Committees as part of the further period of consultation. Final 2015/16 budget proposals, including the comments of Members arising from these meetings, were due to be presented to Cabinet and Council in February 2015.

The Chair, together with other Members, explained that it was difficult to consider whether or not to support a saving without being aware of the comments made at other Scrutiny Committee meetings regarding the proposals. A query was raised as to whether consideration of this item should be deferred to a later Scrutiny meeting until this further information was received. It was determined that discussion of the Draft Savings Proposals would proceed but that this concern would be noted.

It was agreed that the draft minutes of the Scrutiny Committees meetings, containing the comments of Members regarding the Draft Savings Proposals 2015/16 would be presented at the next meeting of the Policy and Resources Scrutiny Committee on 20th January 2015.

Stephen Harris, Interim Head of Corporate Finance, presented the report, which provided details of the provisional 2015/16 Local Government Settlement, together with an updated Medium Term Financial Plan for the period 2015/16 to 2017/18. The report also presented details of proposed savings for 2015/16 totalling £12.208m and a proposal to increase Council Tax for 2015/16 by 3.9%.

The appendices to the report contained details of savings proposals for 2015/16, including the description of the service, the potential saving, the impact narrative and impact rating to service users. The list also identified the outcome of the initial consideration of each proposal at previous Scrutiny meetings, including the comments of Members.

The report was originally considered by Cabinet on 29th October 2014, who having given due regard to comments detailed against the proposals, endorsed the recommendations contained within the report. As part of the further period of consultation, the Policy and Resources Scrutiny Committee were asked to consider and comment upon the proposals in Appendix 2 of the report (Whole Authority Costs) and Appendix 6 of the report (Corporate Services).

Unison representatives Mr Gary Enright and Mr Dave Bezzina were then invited by the Chair to respond to the list of savings proposals, on behalf of the collective Trade Unions.

Mr Bezzina referenced the reduction in the Local Government Budget Settlement across Wales and advised Members of the resulting impact on council services and staff across neighbouring local authorities, citing examples relating to reductions in hours and the outsourcing of council services.

In regards to Caerphilly Council, Mr Bezzina acknowledged that there were a number of significant challenges that lay ahead as a result of the budget cuts but reiterated the importance of ensuring that CCBC employees felt valued and were rewarded with a fair wage. He referenced the good working relationship between CCBC and its staff and called for a reduction in the use of agency and consultancy workers. Mr Bezzina also acknowledged that the proposal to increase Council Tax by 3.9% for 2015/16 was a sensitive issue but that this provided a valuable source of funding to local communities.

Reference was made to the Authority's decision to maintain General Fund reserves at circa £10m, equating to 3% of the net revenue budget, with Mr Bezzina calling for this decision to be examined by the Authority.

Reference was made to Unison's Ethical Charter which outlined UNISON's vision for local government and highlighted the Union's 'Top 10 Asks' for local councils, a copy of which would be forwarded to Members. Mr Bezzina also spoke of the Williams Report and the challenges that lay ahead in the merging and collaboration of local authorities.

The Chair thanked Mr Bezzina for his presentation and then invited Mr Gary Enright to make his representations.

Mr Enright voiced concern that there was insufficient detail listed against the savings proposals contained within the appendices to the report. The Trade Unions had a number of concerns regarding the effect of these proposals on Council resources, and Mr Enright called for this impact to be examined more thoroughly within a number of service areas. There were concerns that savings proposals were mainly centred around non-statutory Council services and Mr Enright reiterated the need for potential savings to be examined across all Council services.

Mr Enright reminded Members of alternative savings and efficiencies suggested by the Trade Unions at previous meetings, including reviewing the procurement and use of consultants, the earmarking of financial reserves and a review of the Authority's recycling arrangements. He advised Members that Council Officers were currently collating information relating to consultancy costs, in response to a Freedom of Information request submitted by Unison.

Members were reminded that the views of the Trade Unions regarding proposals to reduce the HMRC Mileage Rate had been expressed at previous special Scrutiny meetings. Mr Enright then referenced a number of savings proposals listed throughout the report appendices, and reiterated his concern that overall there was not enough data or detail to facilitate a thorough analysis of the savings proposals.

Mr Enright was thanked for his presentation and detailed discussion of the report ensued, with the Chair commenting on the possibility of requesting a report on the Council's use of consultants.

Concerns were reiterated by Members regarding the level of information detailed against the savings proposals. Particular reference was made to Appendix 5 of the report, which contained a savings proposal to remove the Area Forum Budget within the Directorate of the Environment. Members raised a query regarding the impact this proposal could have on local community schemes, such as Splash Pads, and the feasibility of this proposal being reassessed when presented to Cabinet for consideration, and it was advised that this was a matter that related to the Regeneration and Environment Scrutiny Committee. Members commented on the need for this information to be included within the proposals and requested that their concern be noted.

Reference was made to a savings proposal within Appendix 4 of the report (to reduce 3 social workers per Social Services division), with the intention that this would be achieved through vacancy management. Clarification was sought on the service user impact rating which was displayed as 'High Impact' and Officers explained that the impact rating had subsequently been reassessed and reduced to 'Low Impact'.

Further information was also sought on the proposal to withdraw the "additional help for pensioners with their Council Tax funding". Officers confirmed that a survey on this funding had been carried out across Welsh Local Authorities, which revealed that the majority of Councils had already withdrawn the funding or were considering withdrawal for 2015/16.

Clarification was sought on a proposal within Appendix 2 to reduce assistance to the voluntary sector by £30,000, which equated to 11% of the total grants funding budget and Officers confirmed that this would be administered through the Grants to the Voluntary Sector Panel.

Reference was made to consultation with the Trade Unions relating to the savings proposals and Members suggested that it would be useful to receive the Trade Unions' response prior to the meetings. The Chair endorsed this view and welcomed the involvement of the Trade Unions as a means of successful consultation.

Members also emphasised the view that both statutory and discretionary services needed to be examined in order to identify savings proposals across all areas. Officers explained that the budget strategy had been agreed by Council in February 2014 which contained two main strands: further savings proposals of up to 3% efficiency savings, and a review of discretionary services. Since the announcement of the worsening financial outlook in June 2014, a significant amount of work had been undertaken to identify further savings proposals across all Council services.

Discussion also took place regarding the use of reserves, and arising from this, a report detailing future information regarding reserves was requested for presentation at a future Policy and Resources Scrutiny Committee. A report was also requested detailing the procurement, use and cost of consultants within the Authority.

The Committee noted the contents of the report and requested that their comments be reflected in the minutes of the meeting and presented at the next meeting of the Policy and Resources Scrutiny Committee meeting on 20th January 2015, together with comments arising from the other Scrutiny Committees meetings where the report had been considered. It was also requested that these comments be included in the final 2015/16 budget proposals that were due to be presented to Cabinet and Council in February 2015.

6. SAVINGS PROPOSALS FOR 2015/16 – CUSTOMER SERVICES

David Titley, Corporate Customer Services Manager, presented the report, which advised Members of proposed service changes within Customer Services that are required to achieve budget savings and sought Members' views on these proposals and endorsement of the new arrangements.

Members were advised that as part of the MTFP, a budget saving of £250,000 has been proposed for the Customer Services budget. To allow sufficient time for these proposals to be implemented, £125,000 of the saving will be delivered in 2015/16, with the balance being realised in 2016/17.

The report detailed how these savings would be achieved, which consisted of non-staffing costs of £89,348 and staffing costs of £160,652. Of the non-staff costs, savings of £50,348 would be achieved by the relocation of the Blackwood Customer Service Centre to Blackwood Library, together with other non-staff costs totalling £39,000. With regards to staff costs, £30,000 would be saved by reducing the Agency Staff budget and vacancy management savings of £45,597 would be achieved through the deletion of two vacant full-time Customer Service Advisor posts.

The remainder of the savings would be achieved by reducing the salaries budget by £85,055, equating to 3.7 FTE (full-time equivalent) posts. In total, the proposals would reduce the staff establishment by 5.7 FTE posts (including the deletion of the two FTE vacant posts). Members had previously indicated that they wished to retain the present network of Customer Service Centres. However, it was not feasible to maintain current levels of service with this reduction in staffing, and therefore changes would have to be made in the provision of Customer Services, including opening hours and customer service performance targets, to accommodate this reduction.

The report detailed proposals to reduce the current waiting time performance target for Customer Service Centres (from 80% of customers being seen within 10 minutes down to 80% of customers being seen within 15 minutes) There would also be a need to reduce performance targets within the Customer Contact Centres (from 80% of telephone calls being answered within 20 seconds down to 70% of calls being answered within 20 seconds). Both revised targets would still compare favourably with other similar services in the public sector.

Appendix 1 to the report contained a full list of proposed changes to the opening hours of Customer Services Centres. The proposals would result in a decrease to site opening hours, with some of the sites closing on some afternoons. The report also proposed the withdrawal of the Cash Desk payments service located within Newbridge Library, owing to a lack of footfall, and outlined a number of alternative ways in which local residents could make payments to the Council.

Mr Titley was thanked for his report and Councillor Gary Johnston, Newbridge Ward Member, was invited to address the Scrutiny Committee in respect of the proposals.

Councillor Johnston referenced the recent regeneration works to Newbridge Town Centre and the detrimental effect this had had on local businesses whilst these were being carried out. He raised concerns regarding the impact of the proposed closure of the Newbridge Cash Desk service and referenced other Council services withdrawn from the town centre in recent years, such as the closure of the public toilet facilities and the old Newbridge Cash Office site.

Councillor Johnston referred to the alternative payment methods listed within the report and stated that residents often found it easier to walk to the centre to make payments at the Cash Desk in person, rather than making a telephone payment. In addition, he advised Members that the service was popular with many elderly residents, who often combined their trips to the Cash Desk with a visit to the Library within the same building. He appealed to the Committee to reconsider the proposals and examine other alternatives to closing the Newbridge Cash Desk service.

Councillor Johnston was thanked for his presentation and discussion of the proposals ensued. Other Members voiced support for Councillor Johnston's views and indicated that they wished to propose an amendment to the opening hours across all Customer Service Sites, whilst keeping the Newbridge site open. Officers advised that they were trying to minimise the impact to customers and that Newbridge Cash Desk had been identified as a potential site for closure as it had the lowest footfall rate of all the sites and generally had a very low usage rate.

A query was raised as to the use of the Mobile Customer Service Centre as an alternative to the Newbridge Cash Desk. It was explained that this service already visited the neighbouring communities of Panside and Trinant. In addition, the analysis of the distribution of customers (attached at Appendix B) indicated that the majority of customers using the Newbridge Cash Desk live in communities which are served by a Post Office where they can make payments in person using a Post Office Payment Card. A query was also raised as to footfall within the Customer Service Centres on Saturdays and Officers advised that this was comparable with late afternoon usage during the weekday.

Members commented on the information contained within the report and stated that it would be useful to see a footfall breakdown analysis across each of the sites, in addition to information relating to staffing levels at each site. The Chair added that information on how the proposals within the report affected staff would be useful to Members. Confirmation of a Member's proposed amendment to the report recommendation was sought and subsequently clarified.

An amendment to the report recommendation was moved and seconded in that a report be requested to detail the feasibility and impact of realigning the opening hours of all current CCBC Customer Service sites to 10am, and that robust consultation on changing these

opening times be undertaken with staff and service users. By a show of hands, this was unanimously agreed.

It was agreed that this report be presented at the next meeting of the Policy and Resources Scrutiny Committee on 20th January 2015. The Ward Member for Newbridge made further comments in relation to Customer Service provision within the Newbridge Cash Desk site and was advised that his comments would be included within the public consultation. Members also asked if the logistics of opening hours and the possibility of using the Mobile Customer Service Centre to cover sites earmarked for afternoon closures could be examined in the report.

Following consideration of this item, it was agreed at 6.55 pm that the meeting adjourn for a short recess. The meeting reconvened at 7.00 pm.

7. INVESTMENT STRATEGY

Stephen Harris presented the report, which provided the Scrutiny Committee with additional information in relation to proposals to review the Authority's investment strategy. Members were asked to consider and comment upon this additional information and make an appropriate recommendation to Cabinet and thereafter Council.

A report was previously presented to the Special Policy and Resources Scrutiny Committee on 24th September 2014 which proposed a change in the Authority's Treasury Management Investment Strategy. The report provided details of various investment portfolios that the Authority could adopt to enhance investment returns to support the Medium Term Financial Plan (MTFP). The MTFP has an additional £263,000 of investment income included supporting the Authority's 2015/16 draft budget savings proposals.

The original report presented three models for Members' consideration in relation to the current approach to investments. After considering the content of the report, additional information was requested in relation to Model 1, as this offered the highest returns. Officers had expressed concern around the amount of cash readily available in the short-term under Model 1 to meet the Authority's liquidity requirements as almost two-thirds of the portfolio was tied up in investments greater than 1 year.

The latest report provided an updated position on the investment portfolios previously presented and outlined further advice received from the Authority's Treasury Advisors, Arlingclose. It was explained that Arlingclose have recently updated the indicative investment portfolios previously presented, which continue to follow the same underlying makeup as proposed in the earlier Committee report.

At the request of the Scrutiny Committee, Model 1 has been modified to increase the amount of readily available cash, and the three models have been updated to reflect changes in investment yields. The updated potential yields for each Model have reduced as financial markets have reacted to economic, political and regulatory developments across the globe.

Model 1 (revised) has an average investment duration of 768 days, with a return of 1.02% (£764,000). £33m is available within a day's notice, £8.5m is invested between 6 to 12 months, and £33.5m is invested for longer than one year. This portfolio continues to represent liquidity risk as there is not enough cash to cover the short-term period (3 months to 1 year) and would result in the Authority borrowing short-term cash from the money markets to cover cashflow requirements to ease liquidity concerns. As a result investment income would reduce due to an increase in borrowing costs and associated brokerage fees. The use of corporate bonds and floating rate notes would require an amendment to the TM Strategy.

Model 2 has an average duration of 190 days and yields a return of 0.59% (£438,000). £22m is available within a day's notice, £16.8m within 3 months and £19m is invested longer than

1 year. The remaining £17m is invested between 3 and 12 months. This portfolio would suit the Council's cashflow profiling. An amendment to the TM Strategy would be required for the use of covered bonds and the duration of some of the proposed investments.

Model 3 has an average duration of 391 days and yields a return of 0.74% (£550,000). £16.8m is available within a day's notice, £2m within 1 month and £29m is invested longer than 1 year. The remaining £27m is invested between 3 and 12 months. This portfolio would also suit the Council's cashflow profiling. The use of corporate bonds (in addition to covered bonds) would require an amendment to the TM Strategy.

All of the updated scenarios presented in the report have increased risk compared to the existing investment strategy due to investing for longer periods of time and for larger amounts. The credit quality of counterparties has been maintained in accordance with the Treasury Management Strategy (the lowest being rated A). The emphasis on generating higher returns is to invest large balances for a long period of time. The risks with each scenario are still respectively lower than for other benchmarked UK local authorities.

The view of Arlingclose is that the Authority should look to progress to maximising its yields, but that moving immediately to Model 1 may be a step too far at this stage. Arlingclose support an approach that would move to Model 2 or 3 initially, with the longer-term aim being a move to Model 1, subject to a review at a later date.

Discussion of the report ensued and Members discussed the various income options and risks associated with each of the investment models. Members commented on the lower rate of interest arising from Model 3 and queried whether an opportunity for an increased rate of return was being missed by not considering Model 1. Officers reiterated their concerns about moving to Model 1 at this stage and outlined the benefits of moving to Model 2 or 3 as recommended by Arlingclose.

Following consideration of the report, it was moved and seconded that an initial move to Model 2 or Model 3 of the Investment Strategy be endorsed (in line with the Arlingclose recommendation) with the longer-term aim being a move to Model 1, subject to a review of the Investment Strategy within a reasonable period of time. By a show of hands, this was agreed by the majority present.

RECOMMENDED to Cabinet, and thereafter Council, that an initial move to Model 2 or Model 3 of the Investment Strategy be endorsed, with the longer-term aim to move to Model 1, subject to a review of the Investment Strategy within a reasonable period of time.

This recommendation will be included in the Annual Treasury Strategy Report that is due to be presented to Cabinet on 4th February 2015 and Council on 25th February 2015.

In accordance with Rule of Procedure 15.5, Councillor C.J. Cuss wished it recorded that he had voted against the recommendation.

8. PONTLLANFRAITH HOUSE

Councillor D.T. Hardacre, Cabinet Member for Performance and Asset Management, together with Colin Jones, Head of Performance and Property Services, presented the report to Members.

The report provided further information in respect of the savings proposal to close Pontllanfraith House as part of the Council's Land and Buildings Asset Rationalisation Programme. This report was a follow-up to the report presented at a special Policy and Resources Scrutiny Committee meeting on 17th June 2014, which established the rationale behind the proposal to close Pontllanfraith House.

This report detailed the potential impact of the closure on Council services, access for the public to those services, financial implications, employment issues and equality implications.

The Cabinet Member reminded the Committee of the aims of the Council's Land and Buildings Asset Rationalisation Programme and reiterated the significant and high cost repair liability relating to Pontllanfraith House, for which there is no provision in the capital programme. Pontllanfraith House has therefore been identified as a prime candidate building for closure as it represents a significant liability to the Council. The report explained that the Council services offered from Pontllanfraith House can be successfully redistributed amongst other existing corporate offices.

The Head of Performance and Property Services endorsed the Cabinet Member's introduction and welcomed questions from Members in relation to the proposals to close Pontllanfraith House.

Members called for a business case and the need for further information and a detailed breakdown of the costs involved in the closure of Pontllanfraith House and the relocation of staff. Officers referred to the report presented to the special Policy and Resources Scrutiny Committee on 17th June 2014, which contained a detailed breakdown of the associated costs, and which had been endorsed in principle by the Committee.

Members were reminded of the range of structural defects within Pontllanfraith House and the £5m of capital costs required to refurbish the building and bring it up to the required standard. Officers also advised that relocated staff could be sufficiently accommodated within alternative Council sites. The closure would realise a significant cost saving and avoid an expensive project to deal with the range of defects at the Pontllanfraith House Offices.

A query was raised as to the full costings in terms of staff relocation, utility upgrades and renovations to other Council buildings in order to accommodate the relocated staff. Officers advised that this was outlined within the Financial Implications section of the report and that due consideration had been given in the costings to the relocation factors and upgrading of facilities required.

Members sought reassurances that all costs were detailed within the report and that there would be no additional costs involved in the closure of Pontllanfraith House and the relocation of staff. The Head of Performance and Property Services offered to provide an additional report to provide a full breakdown of the costs involved, and it was agreed that this would be presented to Members at the next Policy and Resources Scrutiny Committee meeting on the 20th January 2015.

The Cabinet Member reiterated the need for a timely decision to be made on the proposed closure, advising of the timelines involved in presenting further reports to Members and the need to allow time for further consultation.

The Trade Unions were invited to respond to the proposals, and Mr Enright made reference to the suggested relocation options for Housing and the Community and Leisure Services divisions, commenting on the suitability of the suggested buildings for these services. Mr Enright reiterated the Members' view that further information was required in relation to the proposals. It was confirmed that Pontllanfraith House staff were aware of the proposals, and Members reiterated the need for detailed consultation with staff in regards to these proposals.

A query was raised in relation to the future of the Pontllanfraith House site if vacated, including potential demolition costs. It was confirmed that subject to ratification by Members, the building would be offered for sale and therefore any demolition costs would become the responsibility of the purchaser.

Members referred to the rationalisation of Council buildings and it was confirmed that this was the basis of the Council's Land and Buildings Asset Rationalisation Programme. Examples of

building rationalisation were outlined to Members, including the closures of Hawtin Park Council Offices and Enterprise House.

Further discussion took place in relation to the financial implications associated with relocation and the proposed modifications to other Council buildings in order to accommodate the relocated staff. Reference was made to Ty Dyffryn and Members commented on the feasibility of accommodating both relocated staff and the proposed new Waste Transfer Station facilities within the same site. Local Ward Members also reiterated concerns previously raised that the closure of Pontllanfraith House would have a negative impact on the local community.

An amendment was moved and seconded, in that the proposal to close Pontllanfraith House be opposed, subject to further information being provided on the full financial implications of the proposed closure. By a show of hands and with the casting vote of the Chair, the motion was declared lost.

It was moved and seconded that the proposals to close Pontllanfraith House be endorsed, subject to further information being provided on the full financial implications of the proposed closure, including additional costs arising from works required at alternative premises to accommodate staff. By a show of hands and a majority vote, the motion was declared carried.

A Member stated that they had voted in favour of the latter motion in error, and the Chair confirmed that if this had resulted in the vote being declared equal, he would have used his casting vote to declare the motion carried.

9. 6-MONTH PROGRESS UPDATE OF IMPROVEMENT OBJECTIVES – CAERPHILLY PASSPORT PROGRAMME UPDATE

Councillor Miss E. Forehead declared a personal interest in this item, in that she has a family member who is employed within the Passport Programme, and left the meeting during consideration of this item.

Gareth Hardacre, Head of Workforce and Organisational Development, presented the report, which provided Members with a six-month update of the Improvement Objectives relating to the Caerphilly Passport Programme. It was noted that the report had been deferred from the Policy and Resources Scrutiny Committee of 11th November 2014.

Good progress continues to be made with the Passport Programme, with 673 young people referred into the scheme to date. Since April 2014, 84 placements have been delivered across the three Programme Tiers, against the annual target of 150 placements. 12 apprenticeship opportunities were created against an annual target of 25, together with 38 employment opportunities against an annual target of 40. To date the amount of positive outcomes arising from the programme (young people going into employment or back into full-time education) stands at 78%. Further detailed information relating to the Improvement Objectives was contained within Appendix 2 of the report.

Members were advised of the recent Passport Celebration Event attended by a number of Cabinet Members and Assembly Members, which demonstrated the positive impact of the programme on the lives of young people. The Programme has recently undergone a number of audits and evaluation, with the Passport Programme Team successfully completing the European Social Fund (ESF) Team Audit run between April and July. The results of this were attached as Appendix 1 to the report. An evaluation of the Programme undertaken by Wavehill Ltd is nearing completion, with feedback to date complimentary, and the completed evaluation anticipated shortly. The Passport Programme was also selected for an ESF National Team Audit and a draft report of the results has been positively received.

With regard to future developments, the ESF grant ends on 31st December 2014. In order to fund the programme until the end of March 2015, additional Flexible Support Fund grant funding of approximately £42,500 has been secured to cover staffing and training costs. The next round of ESF funding is in progress with logic tables being submitted and discussed with the Wales European Funding Office (WEFO). Their view is that all bids coming forward need to be supported by the Regional Learning Skills and Innovation Board. For the Passport Programme to continue, both ESF funding and a further allocation of Jobs Growth Wales placements will need to be secured, and thus it was explained that there is currently uncertainty around future funding for the Passport Programme being secured.

Officers clarified the procedure involved in filling vacant positions within the Authority and the role of the Passport Programme in regards to this, with it explained that there was increased success with Programme participants becoming employed within the private sector. Members praised the work of the Programme, stating that they would wish to see it continue, and queried the feasibility of Cabinet approaching the Welsh Government with a view to securing future funding. It was explained that there were issues in securing future ESF funding due to the difficulty of the Programme in matching the funding criteria. The feasibility of using Council reserves to meet a short-term funding gap was also discussed with Officers.

Unison representatives were asked for their views and Mr Bezzina requested that the Trade Unions be kept informed of developments in relation to the Passport Programme and future funding.

Members were in agreement that the satisfactory progress was being made against the Improvement Objectives relating to the Caerphilly Passport Programme, and noted the contents of the report.

The meeting closed at 7.54 pm

Approved as a correct record and subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 20th January 2015, they were signed by the Chair.

CHAIR

SUBJECT: BUDGET CONSULTATION FEEDBACK 2015/16 – SUMMARY RESPONSES FROM THE PUBLIC

REPORT BY: COMMUNICATIONS MANAGER

1. PURPOSE OF REPORT

To provide Members with a detailed overview of the feedback gathered during the extensive budget consultation undertaken throughout 2014.

The data will be used to help inform the decision-making process prior to the 2015/16 budget being set in February.

2. SUMMARY

CCBC wants to ensure that residents and other key stakeholders across the county borough have the opportunity to help shape the way the council delivers its services in the face of unprecedented budget cuts.

Effective consultation and community engagement is a key factor in informing the budget debate and the resulting feedback will assist members in their decision making process when agreeing the new budget for 2015/16 and beyond.

The budget consultation started in April 2014 when a meeting of the CCBC Viewpoint Panel was held to discuss the prioritisation of discretionary services. This was followed by a comprehensive programme of engagement activities which were split into two distinct phases:

- **Phase 1 - Discretionary Services Consultation**

This consultation ran for two full calendar months (August and September 2014) and continued the debate about the prioritisation of discretionary services.

- **Phase 2 - Consultation on Draft Savings Proposals 2015/16**

Cabinet agreed its draft savings proposals in October 2014 and a second phase of consultation on these specific cuts was launched in mid November. This phase lasted for 7 weeks and ended on January 2nd 2015.

Phase 1 saw a significant response rate with over 1,700 people completing a survey about discretionary services. The feedback from this consultation was used to help inform the Cabinet's draft savings proposals.

Phase 2 saw a significantly lower response rate (176 responses) despite the use of the same consultation methodology deployed in Phase 1. In addition, Face to Face sessions were also offered as an engagement mechanism during Phase 2.

Anecdotal feedback gained during the various face-to-face engagement sessions suggest that the reason for this lower response rate is that generally, while undoubtedly savings do need to be made, residents are largely accepting of the proposals and supportive of this fact. Caerphilly has also been fortunate in that the draft savings proposals for 2015/16 contain very few 'headline grabbing' announcements that have been seen in other areas across Wales.

3. LINKS TO STRATEGY

All consultation activity carried out by the council is done in line with the principles and standards as outlined in the CCBC Citizen Engagement Strategy and the Corporate Communications Strategy.

4. THE REPORT

The council wants to ensure that stakeholders from all sections of the community get the opportunity to engage and have their say about the budget setting process and the ongoing savings agenda.

Our consultation activities are undertaken in the most inclusive way possible to ensure that as many people as possible get the chance to provide feedback on issues that are important to them.

Audiences - For the budget consultation, our audiences were broadly split into the following categories:

- All CCBC Residents
- Young People
- Older People
- Business Community
- Voluntary Sector
- Viewpoint Panel
- Partner Organisations (LSB etc)
- Town /Community Councils
- Community Partnerships

Methods - Various consultation methods were used to capture as much feedback as possible from stakeholders including:

Online Consultation

Surveys and supporting documentation was made available on the CCBC website with a prominent banner link from the home page to provide direct access to the relevant web pages. User-friendly 'SNAP' software was used for the survey template and this was laid out in a simple and easy to understand format.

Paper documentation

Printed versions of questionnaires and other supporting material were made available and widely circulated across the community. Completed surveys could be returned by post, or to make this even easier, residents were able to drop them off (without the need for a stamp) at convenient community locations such as libraries, leisure centres, customer service centres and housing offices to attract the highest response rate possible.

Newsline

This is a key consultation vehicle as Newsline is posted to every home in the county borough (80,000+ properties). Large, centre page 'pull out' surveys were included in both the September edition (Phase 1) and the December editions (Phase2) of Newsline.

Social Media

In this increasingly digital world, social media is fast becoming the preferred channel of communication for large sections of society. Channels such as Facebook and Twitter were used to signpost residents to the online survey and encourage an online debate.

Similarly, social media was utilised to host a live question and answer debate as part of the discretionary services consultation, which ran simultaneously to and in the same format as the face-to-face Viewpoint Panel session in April 2014.

Face-to-face

Stakeholders had the chance to engage face-to-face with officers and members in a number of ways. The new Customer Service Vehicle was used to tour the community visiting a number of towns and villages to engage residents. A series of Drop In Sessions were also organised during Phase 2 for local people to call in for a chat to officers and members and provide feedback on savings proposals. The Viewpoint Panel was also used on two occasions (April and December) to consult VPP members and gather feedback in a structured 'focus group' environment.

Scrutiny meetings

In order to provide Members with every opportunity to fully scrutinise and comment on the specific savings proposals, a series of Special Scrutiny Committee meetings were held throughout 2014 and the views of members were fed back.

Engagement Strategy – It was agreed to roll out the budget consultation in two distinct phases as follows:

Phase 1 – Discretionary Services Consultation

Although the majority of activity around this phase took place between 1st August - 30th September 2014, some consultation had already taken place on this aspect.

Back in April 2014 a meeting of the CCBC Viewpoint Panel was held at Penallta House where 8 focus groups were organised allowing residents to prioritise the list of discretionary services. This event was attended by members of the Viewpoint Panel as well as members of the Youth Forum who ensured that young people had a voice in the debate.

Those not attending the event were also given the opportunity to submit questions or comments by Facebook. This added a new dimension to the Viewpoint Panel and is something that will be built upon in the future.

Other consultation methods used during Phase 1 included:

Newsline (September 2014) – featured a prominent Front Page article explaining the budget cuts and the consultation process. Also included a 4 page, centre spread 'pull-out' featuring a fully bilingual survey.

CCBC Website Survey – Launched on 1st September and ran for the full two months. The website featured a prominent front page banner with links direct to the online survey.

Community Visits – The CCBC Customer Service Vehicle was used to visit key locations across the county borough including Trinant, Bargoed, Nelson, Caerphilly, New Tredegar, Blackwood etc. Communications and Customer Services staff handed out hundreds of surveys at these locations as well as engaging residents to explain the reasons for the consultation.

Survey Distribution – Online and/or paper versions of the questionnaire were distributed to the following groups as well as being issued on request:

- The Youth Forum and via Youth Clubs
- Business Forum
- Economic Development Forum
- Older People's Network

- Voluntary sector including the Parent Network
- GAVO
- Viewpoint Panel members
- Partner Organisations (LSB)
- All Town /Community Councils
- Community Partnerships
- Online Watch Link (OWL) network
- Equalities Network contacts
- All head teachers for parents
- Intergenerational clubs.

Special Scrutiny Committees – Feedback and recommendations received through the scrutiny process was considered alongside all other consultation responses as part of budget setting process.

Phase 2 – Consultation on Draft Savings Proposals (Post-Cabinet meeting)

This phase started w/c 17th November and ran for a period of 7 weeks with a closing date of Friday 2nd January. The authority was able to present firm savings proposals to the public following the Cabinet meeting on 29th October.

Phase 2 focused more on engagement than consultation as the Draft Savings Proposals for 2015/16 had already passed through Cabinet. The aim was to engage stakeholders about how we can work together to manage the impact of the savings on the wider community before the final budget is agreed by Council in February 2015.

This phase focused on the key ‘public facing’ recommendations from the Draft Savings Proposals (as per the tables in Appendix 2 to 6 in the Cabinet report)

Methods – In order to ensure a consistent approach, the same consultation methods were used in Phase 2 as Phase 1 and these included an online and printed survey, Social Media engagement plus a prominent feature and survey in the December edition of Newline.

However, Phase 2 also saw a greater use of ‘face to face’ engagement which included:

Drop In Sessions -Six events were organised across the county borough (Rhymney, Bargoed, Caerphilly, Blackwood, Newbridge and Risca) which involved an informal ‘drop-in’ format. Residents were able to call in and chat to staff and members to find out more about the cuts and provide feedback.

50+ Forum AGM

The 50+ Forum AGM took place in January where facilitated focus groups discussed the impact of the cuts and provided feedback.

Youth Forum – A special event was organised at the November county borough-wide meeting of the Youth Forum. Over 60 young people were in attendance and split into focus groups to discuss the savings proposals.

Viewpoint Panel

A special meeting of the Viewpoint Panel was held in December to follow through on the initial discussions held at the April meeting. This event also included representatives of the Youth Forum to ensure a balance of views.

Feedback and results

The feedback and data gathered from the consultation will inform the budget decision making process.

An overview analysis along with relevant appendices will form part of the final budget report which will be considered by members at Full Council in February 2015.

The following appendices are attached to this report:

Appendix 1 Viewpoint Panel feedback (April 2014) – this will be made available on the Authority's website.

Appendix 2 Phase 1 result tables and analysis of comments - this will be made available on the Authority's website.

Appendix 3 Phase 2 feedback and analysis of comments

Appendix 4 Drop in Session feedback

Appendix 5 Youth Forum feedback (November 2014)

Appendix 6 Viewpoint Panel feedback (December 2014)

Appendix 7 Voluntary Sector Liaison Committee Report (December 2014)

5 EQUALITIES IMPLICATIONS

Due consideration was given to Equalities in the methodology used and in the construction of the relevant surveys.

An 'equalities monitoring' section was included at the end of each survey in order to capture and record key data about respondents.

Equality Impact assessments for each saving proposal that affects the public and/or service users is currently being undertaken by service areas.

6 FINANCIAL IMPLICATIONS

The costs associated with the consultation activities outlined within this report have been covered by a specific public engagement budget which falls within the overall Communications Unit budget.

7 PERSONNEL IMPLICATIONS

None

8 RECOMMENDATIONS

1. Members are asked to note the content of this report.

2. The details contained within the Appendices are included with the final budget report to Full Council in February.

Author: Stephen Pugh, Communications Manager
pughs@caerphilly.gov.uk

FEEDBACK - Phase 2 Engagement on the Draft savings proposals

This second phase was intended as a wider engagement on the Draft savings proposals for 2015/16 and followed the draft budget proposals presented in light of the Welsh Government budget settlement announcement in October 2014. The aim was to engage residents and stakeholders and seek their views on the impact of the proposed savings and to promote discussion on how we can work together to manage the impact these changes on the wider community before the final budget was agreed by Council in February 2015.

Method (What we did)

This stage of the engagement process began on 17th November 2014 for a 7 week period although some consultation mechanisms extended beyond this core period e.g. the 50+ Forum. Whilst a questionnaire was provided to enable residents and other stakeholders to feedback their views, face to face engagement was key in informing interested parties to enable them to give informed views and suggestions. This was done through a variety of drop in sessions and face to face focus group discussions.

Drop In Sessions

Five events were organised at community venues at Bargoed, Blackwood, Caerphilly, Risca and Rhymney between 18th November and 13th December 2014. Each of these drop-in sessions were attended by a member of staff from the Communications team, a senior member of the Corporate Finance team and at least one Cabinet member at any time. The sessions were publicised widely at the venues and via social media. Residents were encouraged to come in and chat to staff, find out more about the proposals and provide feedback through completing a form. This approach allowed interaction with individuals.

In total over 90 people engaged in discussion with officers and Cabinet members across the five venues. The demographic make up of the attendees was slightly skewed towards the older age groups but there was a good cross section of male and female attendees and notably wider demographics at the drop in session held on a Saturday. (See separate report.)

Youth Forum Meeting

The Borough wide meeting of the Caerphilly Youth Forum was held on 27th November 2014 and attended by 59 young people. Of these, 38 were female and 21 were male with the youngest member in attendance being 11 years old. As part of the proceedings, members were asked to discuss a number of the savings proposals (as agreed by a Youth Forum project group the previous week) and to consider the impact that these would have on young people in particular. (See separate report.)

Viewpoint Panel

A special meeting of the Viewpoint Panel was held on 4th December 2014. This meeting was also attended by the newly appointed Youth Forum Cabinet. The focus of the discussion was around the impact of the proposed savings and how these can be reduced (See separate report.)

50+ Forum AGM

The 50+ Forum AGM took place on 14th January 2015 and focussed on the impact of the savings proposals for older people in particular.

December Newline

Details of draft budget proposals were included on the front page in the December edition of Newline with an additional 4 page centre spread including a feedback mechanism.

Survey / Questionnaire

Whilst not the primary engagement mechanism at this stage, an online and printed information leaflet was produced outlining the draft budget proposals in an easy to understand format. A questionnaire was also made available to allow residents and stakeholders to feedback their views. This was

distributed in the same way as the Phase 1 exercise (with the exception of the mobile customer service vehicle that was replaced by drop in sessions to allow more time for interaction) including the **CCBC Website Survey** – Launched on 17th September until 2nd January with a prominent front page banner with link direct to survey.

In addition, online and/or paper versions of the questionnaire were distributed via the Youth Forum and at Youth Clubs, via Business Forum and Economic Development Forum, via Older People’s Network, to the voluntary sector including the Parent Network, via GAVO, via Viewpoint Panel members, Partner Organisations (LSB), all Town /Community Councils and Community Partnerships, via Online Watch Link (OWL) network, via Equalities Network contacts, to all head teachers and via intergenerational clubs.

Key Results

In total 176 forms were completed either online or via Newline, 94% of the surveys were completed by residents. Of these only one was returned in the Welsh language.

Table 1 summarises the response in relation to the question “Do you agree or disagree with the following general approach being taken by the council?” There was overwhelming support for protecting frontline services and reducing management admin costs and reducing office accommodation costs through rationalisation. There was also a high degree of support for reducing rather than removing services, focussing on priorities and being prepared to reduce other things and looking at alternative ways of delivering services. However, less than half of the respondents to the survey agreed with increasing fees and charges.

TABLE 1: Do you agree or disagree with the following general approach being taken by the council?

	Agree	Disagree
Protecting frontline services and reducing management/admin costs	94%	6%
Reducing office accommodation costs by rationalising council-owned buildings	94%	6%
Increasing fees and charges	49%	51%
Trying to reduce rather than remove services where possible	84%	16%
Focusing on priorities and being prepared to reduce other things	87%	13%
Looking at alternative ways of delivering services (such as through trusts, community organisations, outsourcing or through partnerships and collaborations etc)	73%	27%

A wide range of responses were received in relation to the proposed changes. Many were supportive of the cuts

“I have to say I am as pleasantly surprised and pleased by the suggested savings. There is nothing glaringly shocking, most is sensible.”

A number of comments were made opposing and increase in council tax, however, this was by no means a consensus view.

“I agree with the savings proposals and priorities, but do not think they go far enough if it has to be supplemented by a council tax increase of 3.9%”

“With regard to the rise in council tax I would be prepared to pay more tax again if the charges were more equitable.”

“I would have thought that an even larger rise in Council Tax is in order, given the economic climate of the time.”

Many comments related to provision of specific services. Whilst no one service area is highlighted a great deal more than others in the comments, many noted the importance of ensuring that vulnerable people in the community are protected and a reduction of services that impact on these groups should be carefully considered.

“I think that, in the main, it is good as vulnerable people will still be safeguarded”

“Overall, the vulnerable appear to have been protected, which is excellent.”

The only other clear theme to emerge was around the issue of charging for services which reflected the response to the general approach question shown above and the discussions that took place with Youth Forum and Viewpoint Panel members.

Full details of all the individual responses will be made available on the Authority’s website.

FEEDBACK - 6 x 'Drop In' Budget Engagement Sessions

Between 18th November and 13th December 2014, five events were organised at community venues in Bargoed, Blackwood, Caerphilly, Risca and Rhymney.

Each of these drop-in sessions were attended by a member of staff from the Communications Unit, a senior member of staff from Corporate Finance and at least one Cabinet member at any time.

The sessions were publicised widely including at each of the venues prior to the event, in the media, on the website and via the council's social media channels.

Residents were encouraged to come in and chat to staff and members, find out more about the proposals in a relaxed and inviting atmosphere and to provide feedback through completing one of the paper forms provided or completing the survey online.

The venues were chosen to provide residents from right across the county borough with the opportunity to visit a location near to them. Meetings were held at different times of the day, again, to provide the opportunity for all sectors of the community to attend. This approach allowed interaction with individuals.

In total over 90 people engaged in discussion with officers and Cabinet members across the five venues. The demographic make up of the attendees was slightly skewed towards the older age groups but there was a good cross section of male and female attendees and notably younger demographics at the drop in session held on a Saturday in Caerphilly Library. Details of those who attended are included in the table overleaf.

The general consensus from the people attending the drop in sessions was that the draft savings proposals were measured and achievable in light of the difficult financial restraints facing the council over the coming years.

Most residents had concerns or questions about some of the individual savings proposals contained on the list and all were encouraged to fill in a copy of the budget survey to ensure their views were recorded.

Some people did this at the venue, whereas others just wanted to find out more by calling and the intended to complete the survey at home once they had given the issue further consideration.

Date	Time	Venue	Cabinet Member in attendance	Attendees
Tues 18 th Nov	2.00pm–6.00pm	Blackwood Miners' Institute	Cllr Tom Williams	5 total 2 M 50+ 2F 50+ 1F 35 – 50
Fri 21 st Nov	12.00pm–5.00pm	Risca Palace	Cllr Ken James Cllr Gerald Jones Cllr Dave Poole Cllr Tom Williams Cllr Robin Woodyatt Also in attendance Cllr Nigel George	31 total 19 M 50+ 9 F 50+ 3 M 35 – 50 (of these 1 disabled person and 1 BME)
Tues 25 th Nov	12.00pm–5.00pm	Bargoed Library	Cllr Keith Reynolds Cllr Tom Williams	20 total 7 M 50+ 8 F 50+ 3 M 30 - 45 2 F <25
Fri 28 th Nov	11.00am–3.00pm	St David's Community Centre, Rhymney	Cllr Ken James Cllr Rhianon Passmore Cllr Robin Woodyatt	8 total 3 F 50+; 4 F 20 - 35; 1 M 20 -35
Tues 2 nd Dec	2.30pm–6.30pm	Newbridge Memo	Cllr Ken James Cllr Tom Williams Also in attendance Cllr Gary Johnston	9 total 1 M 30-50 1 F 30-50 4 M 50+ 3 F 50+ Age group 60+ - 4 males and 3 females
Sat 13 th Dec	11.00am–3.00pm	Caerphilly Library	Cllr Keith Reynolds Cllr Tom Williams Cllr Robin Woodyatt	21 total 6 M 50+ 6 F 50+ 1 M 35 – 50 1 F 35 – 50 4 M 20 - 35 3 F 20 - 35 (of these 1 disabled person, 1 town councillor and 1 Welsh speaker)

FEEDBACK - Youth Forum Meeting (27th November 2014)

What we did

Full details of the Cabinet Budget proposals for 2015/16 and some background information were provided to the Youth Forum Project Group. From the long list of proposals, Project Group members met a week in advance of the borough wide meeting (19th November 2014) and identified 12 areas that they felt young people at the borough wide meeting would be most likely to want to comment on.

The following were identified as issues that affect young people and/or their families:

- Staff mileage rate reduction – Proposed saving £101k.
- Closure of Bedwas swimming pool on Sundays – Proposed saving £10k
- Assistance to voluntary sector - Proposed saving £30k
- Recoupment (SEN Out of County/LAC/Inter Authority) - proposed saving £50k
- Reduction in number of social workers – Proposed Saving £219k
- CCBC apprentice/trainee costs – Proposed Savings £345k
- Increase council tax bill by 3.9% - Proposed savings £658k
- Leisure Centre Fees – Proposed savings £100k
- Meals on Wheels - Proposed saving - £88k
- Close Cwmcarn Leisure Centre – Proposed savings - £25k
- Management of off street parking - Proposed saving - £10k
- Christmas Lighting – Proposed savings £35k

Following a **presentation from Nicole Scammell**, the young people were split up into 4 discussion groups, facilitated by youth workers. Each group discussed 3 of the proposed savings from the list identified by Youth Forum Project Group members, so covering all 12 between the groups. Where there was time, the groups were encouraged to choose additional areas to discuss from the list.

The aims of the session are for group members to identify HOW these proposed savings will impact on residents and in particular, young people across the county borough and to consider how we can lessen / mitigate the impact of these savings.

For each saving area, young people were asked to consider:

- How they felt that the proposed savings/increase in charges would affect people across the county borough?
- How will they affect young people in particular?
- What can the Council and others do to lessen the impact of these proposed savings?

Notes of the discussion were recorded on the flipcharts (see Appendix 1).

Key Discussion Outcomes

A key theme that came through in the discussion across many groups was that if charges are increased then users may choose to use other providers (e.g. leisure centres/meals on wheels) or seek alternative free options (e.g. not using car parks) so could be counter productive and result in reducing income rather than increasing it.

Staff mileage rate reduction – the main concern was that this would impact on youth workers and in turn, young people.

Closure of Bedwas swimming pool on Sundays – this was not considered to me a major issue amongst group members. However, concerns were raised that whilst this was a small reduction in service, further reductions will follow. Ensuring availability of public transport to other venues was considered important in reducing the impact.

Assistance to voluntary sector – there were concerns for funding of smaller groups, in particular, those attended by young people. It was acknowledged, however, that some money would still be available. Suggestions were made to seek alternative sources of funding or the possibility of small loans to voluntary groups.

Recoupment (SEN Out of County/LAC/Inter Authority)

The group felt that this could potentially have a big impact on families concerned and disagreed with the reduction in funding.

Reduction in number of social workers

This was discussed by two groups. Whilst the general consensus was that a reduction in the number of social workers would have a big impact on the most vulnerable and were opposed to the cuts, a group member had had a very negative personal experience of social services and disagreed. Better processes could be put in place to alleviate the impact.

CCBC apprentice/trainee costs

Most group members felt that this was an important scheme and the cut to this area was large in comparison to the total budget. It was suggested that the cut in this area could be reduced. One suggestion to reduce the impact was to encourage private companies to offer similar apprenticeships; another was through offering more voluntary opportunities for work experience within the authority.

Increase council tax bill by 3.9%

There were concerns that this would negatively impact the less affluent in the community and that measures need to be put in place to ensure that this does not happen.

Leisure Centre Fees

The Youth Forum had previously campaigned to lower costs so felt strongly against an increase in leisure fees. They considered that increases could be counter productive if people could no longer afford to use the facilities. Suggestions to reduce the impact included not increasing charges for young people and older people. The group also discussed the merits of fewer but better leisure centres.

Meals on Wheels

The group agreed in the first instance that the increase was reasonable on a meal by meal basis but noted that over a longer period the costs could add up. Not directly impacted, young people knew relatives who used the service. They felt that if costs became too prohibitive, services users would seek alternatives. It was also commented that higher quality would be expected if costs increased.

Close Cwmcarn Leisure Centre

This was considered to have very little impact as the centre is currently out of use and alternative facilities are available on Newbridge near by which they considered to have good transport links.

Management of off street parking (Sunday charges)

It was felt that this could discourage visitors to (already quiet) town centres on Sundays or that visitors would simply park outside of the car parks, possibly illegally and dangerously.

Christmas Lighting – Proposed savings £35k

Many of the young people in the group felt that this would have very little impact. Those who wanted to keep Christmas lighting suggested alternative funding and the possibly of “less”.

The detailed responses by the Youth Forum to the above proposals will be made available on the Authority's website.

FEEDBACK - Viewpoint Panel Meeting (4th December 2014)

“Caerphilly County Borough Council’s Budget for 2015/16”

Background and Purpose of the meeting

Caerphilly county borough council, like all other local authorities across Wales, is facing severe financial pressure over the next few years as a result of a reduction in Welsh Government funding. The council needs to make extensive budget savings of 12.8 million in 2015/16 and approximately 39 million over the next three years.

The council is keen to involve local people in the budget process and ensure that the views of residents are listened to when considering savings and cuts to services. To inform decisions around the budget for 2015/16, a number of consultation mechanisms have been used. This Viewpoint Panel meeting formed part of the wider consultation process.

The key aims of this meeting were to seek the view of panel members on:

- the general approach being taken by the council
- the proposals that will have the most impact on people who live in Caerphilly county borough, in particular
 - how these proposed savings/increase in charges will affect people across the county borough;
 - whether there any groups in particular who will be affected more than others and how and
 - what the Council and others can do to lessen the impact of these proposed savings.

What we did (Method)

Members of the Viewpoint Panel and the Youth Forum Cabinet were invited to attend a meeting at Penallta House on 4th December 2014. A total of 48 members of the Viewpoint Panel, alongside 11 young people attended the meeting on the night.

Prior to the meeting, attendees were provided with background information on the draft budget proposals for 2015/16 and asked to consider the proposals that will have the most impact on people who live in Caerphilly county borough with a view to discussing these further on the evening.

Residents from right across the county borough attended the meeting. Of those who provided personal details, 10 were female and 38 were male. The youngest Viewpoint Panel member in attendance was 49, the oldest 82 with those aged between 60 and 79 being over represented.

Of the Youth Forum members, 6 were female and 4 were male. They were aged between 14 and 18 and from all areas within the county borough, including the Upper Rhymney Valley.

On arrival, Chris Burns, Interim Chief Executive, Caerphilly County Borough Council welcomed everyone and he and Nicole Scammell, Acting Director of Corporate Services, set the context of the budget proposals and outline the purpose and the plan for the evening.

Attendees were split up into 6 groups led by independent facilitators. Cabinet members, members of the Corporate Management Team as well as officers from the Corporate Finance and Corporate Communications team were circulating between the groups and available to respond to any questions that may arise.

The group sessions started by allowing group members to introduce themselves and for the facilitator to ensure that participants were clear about what was to be discussed.

The discussion then turned to the main focus for the evening as outlined above and was broken down into two sections.

Firstly, a voting exercise was utilised to establish views on the general approach being taken by the council. These questions mirrored those included in the wider public and stakeholder consultation survey. Participants were provided with “sticky dots” and asked to indicate whether they agreed or disagreed with the general approach being taken by the council as outlined below:

Do you agree or disagree with the following general approach being taken by the council?		
	Agree	Disagree
Protecting frontline services and reducing management/admin costs		
Reducing office accommodation costs by rationalising council-owned buildings		
Increasing fees and charges		
Trying to reduce rather than remove services where possible		
Focusing on priorities and being prepared to reduce other things		
Looking at alternative ways of delivering services (such as through trusts, community organisations, outsourcing or through partnerships and collaborations etc)		

The second part of the group discussion focussed on the proposals that the participants in each of the groups felt will have the most impact on people who live in Caerphilly county borough, in particular

- how these proposed savings/increase in charges will affect people across the county borough;
- whether there any groups in particular who will be affected more than others and how and
- what the Council and others can do to lessen the impact of these proposed savings.

SUMMARY OF KEY DISCUSSION FINDINGS

Voting Exercise

There was a general agreement with the approach being taken by the council, particularly with the principles of protecting frontline services and reducing management/administrative costs and reducing office accommodation costs by rationalising council-owned buildings. In some groups there was a debate around increasing fees and charges particularly the increase in Meals on Wheels charges.

Full details of the voting can be found in **Appendix 1**. Additional detailed comments will be available on the Authority's website.

Proposals for cuts that could have the most impact upon people

Each group focussed discussion on the areas that they felt would have the most impact. This was different for each group although more than one group picked up on reducing the number of social workers, increasing the charges for meals on wheels and other social care related services as needing to be protected as much as possible.

Full details of the discussions will be made available on the Authority's website.

EVALUATION

In total, 43 completed feedback forms were returned. Feedback showed that those who had attended found the meeting, in particular, the discussion element, interesting and many felt that more time was required for discussion. The comments will be taken on board in planning the next Viewpoint Panel meeting.

APPENDIX 1: Voting Exercise

Do you agree or disagree with the following general approach being taken by the council:

	Agree	Disagree
Protecting frontline services and reducing management/admin costs	9 9 11 10 9 9	0 0 0 0 0 0
Reducing office accommodation costs by rationalising council-owned buildings	10 10 10 10 9 10	0 0 1 0 0 0
Increasing fees and charges	1 7 7 10 3 6	8 3 4 0 5 2
Trying to reduce rather than remove services where possible	9 9 10 5 (+3 neither agree or disagree) 10 4	1 0 1 1 0 4
Focusing on priorities and being prepared to reduce other things	7 8 11 8 10 6	0 0 0 2 0 2
Looking at alternative ways of delivering services (e.g. through trusts, community organisations, outsourcing or through partnerships & collaborations etc)	9 9 6 9 9 8	0 1 5 1 1 1

Safeguarding Public Services – What Role can the Third Sector Play? Discussion with Voluntary Sector Liaison Committee 3rd December 2014

Context

Caerphilly County Borough Council (CCBC) is facing significant reductions in budget and wishes to engage with the Voluntary Sector Liaison Committee in considering what the third sector can do in helping the Council shape a response to these financial challenges. The views of the Committee will be considered prior to the final 2015/16 budget proposals being presented to Cabinet in January 2015 and to Full Council in February 2015.

Chris Burns (Interim Chief Executive, CCBC) opened the discussion stating CCBC is facing a cut of 3.4% in the local government provisional settlement for 2015/16 and will need to make an estimated saving of £39m over the next three years. All CCBC services will be looking at a 20% reduction over the next 3-years. CCBC is seeking an early engagement with services users, with the emphasis on protecting front line services, looking at possibly reducing services rather than losing services all together. Back office functions, such as administration, will be cut back as far as possible, and there will be streamlining of the CCBC's estate. The challenge for CCBC will be on how to provide services for the future, and focus on what matters most to local communities, in providing more imaginative and innovative ways of working with partners in service delivery. The good model of the voluntary sector working with partners was noted, with the CCBC's door open for suggestions in working together in providing services in local communities around the reduced budget.

Martin Featherstone (Chief Executive, Gwent Association of Voluntary Organisations (GAVO)) thanked CCBC for having an open door policy for hearing suggestions from the voluntary sector. He mentioned that GAVO was in the process of developing a voluntary sector leadership group, which will be looking at shared approaches to public sector delivery. He noted that it would be helpful in moving the discussion on around shared services for CCBC to be more specific about what it is looking for the voluntary sector to take on.

Discussion

Cyril Luke (Caerphilly People First) and Michelle Jones (The Parent Network) – discussed the partnership work they are doing with Social Services around day services for people with a learning disability. CCBC have calculated that half of its budget for day services is consumed by costs of transporting people to the day centres. The Parents Network helped with Caerphilly People First consultation with the parents of children and young people attending day services, and it has been found that alternative sources of transport can be sourced through parents and the voluntary sector in reducing costs. In addition Caerphilly People First have surveyed service users of learning disability services, and found 98% satisfaction with services received. A meeting is being held with Social Services in February 2015 to further consider the transport options. Cllr Woodyatt noted his support of the work being undertaken by Mr Luke and Ms Jones.

The beneficial experience of providing volunteering opportunities was described by Caerphilly People First. The organisation has taken on ten volunteers who have a learning disability, that are now running a range of good training courses on meeting the needs of people with learning disabilities. It was commented that the learning disabilities run Woodfield services and Blackberry Catering are working well, but would benefit through better marketing.

It was noted that a trigger in developing a solution to the transport costs of getting people to day services, was having the specifics of the situation. It was suggested that it would be helpful to know the specifics of what CCBC would like the voluntary sector to take on.

Peter Jones, Abbeyfield Wales Society Ltd described how Abbeyfield in Wales provides a range of care services for older people including people with dementia. In Caerphilly, Abbeyfield provides two supported care homes. He noted the growing problem of loneliness among the older population. He commented that Abbeyfield would welcome an early dialogue with CCBC over what Abbeyfield can do in providing innovative care. He also noted that there are funds available to the voluntary sector

which are unavailable to local authorities. Mr Jones asked for budget discussions to become a standing item on the agenda.

Cllr P.J Bevan observed how this agenda item was just the start of an important conversation around shared services with the voluntary sector. He stressed the importance of voluntary organisations being aware of the complexity in taking on council services, such as libraries and community facilities, and the need to understand the full financial undertaking. He noted that there were possibilities for town and community councils to take on services through a small raise in precepts if required, and agreed by the residents affected.

Cllr Pritchard suggested that the voluntary sector should familiarise themselves with the budget reports being considered at CCBC scrutiny committees, which contain lots of detail on the specifics. Cllr Pritchard also alerted to the technological advances, which were resulting in savings, and gave the example of low energy street lighting being introduced, which as well as reducing costs, were contributing to carbon reductions.

Cllr Woodyatt noted the importance of shaping services with people who use services. He highlighted the budget consultation which features in the current edition of the Council's *Newsline*, and the drop in consultation events being held in local communities, which are dealing with the specifics of the current budget situation.

Conclusion

Chris Burns said while he understood comments about the voluntary sector requiring a list of services that they could potentially take over, this was not possible at this stage. It was noted that at the moment CCBC was trying to keep budget reductions fairly modest in comparison to some other South Wales councils. However, once the budget for 2015-16 is set councillors will need to look at budgets over the next two years, and so by the spring CCBC may be able to give a better steer. The importance of two way discussion between CCBC and the voluntary sector was highlighted, with the Council being receptive to ideas.

Cllr P.J Bevan commented there are two years for continuing discussions with the voluntary sector over this, and it is important for community and town councils to become involved. Cllr Bevan in support of Mr Jones suggestion on budget discussions put forward the recommendation for budget discussions to become a standing item on the agenda, which was passed.

Additional comments received from Voluntary Sector Liaison Committee Members following the committee meeting

Members of the Committee were sent a draft write up of the budget discussion for comment, and given the opportunity to make further suggestions on this topic up to end of working day 23rd December 2014 to feed into CCBC's budget discussions. The following are the two additional comments received:

Re comments for discussion concerning future financial cuts: as you know our organisation is small non for profit charity run by volunteers. All we can reasonably do to help in the future is to offer accommodation for meetings - if available; free of charge if necessary. CCBC has helped us with funding in the past. If we can now help by giving space then we are happy to do that...Have already passed the same offer of help to GAVO (comment from Voluntary Sector Representative)

Abbeyfield in the Gwent area is providing a wide range of support services for the over 50s. As you know it is a volunteer driven organisation. Abbeyfield Wales, of which I am a Board Trustee, is based in Newport but it runs 26 homes across Wales. The Older People's Commissioner has visited both our Homes in Caerphilly and is on record for praising the quality of care provided. So, yes, our service to communities is working in exemplary fashion and I'm sure the Board would consider it could be replicated on a larger scale not only within the Borough but on a pan Wales scale.

At the Board Meeting of Abbeyfield Wales I gave a full report of the meeting attended by Mr. Burns. The Board was most anxious to open a dialogue with the Council which, if successful, could be used by the Board to prove to other local authorities in Wales that it can offer innovative assistance to

them. What the Board does need to know as soon as possible are the "pinch points" in services for the elderly which they may be able to address...If the Council wishes to reduce its estate would it be thinking of transferring assets from public ownership into the voluntary sector? This is what happened in the case of the Miners' Hospital...the future of that building will be totally devoted to community purposes. It has already secured funding from Welsh Government and the National Lottery and it could secure funding shortly from the Miners' Rest Home Porthcawl Trust, sources unavailable to the Council...I hope a dialogue can be opened. Putting this issue as an ongoing item on our agendas will be a constructive step forward (comment from Voluntary Sector Representative).

Submitted by Jackie Dix, Policy and Research Manager 24th December 2014

Budget Consultation Feedback 2015/16 – Summary Responses from 50+ Forum

INTRODUCTION

The 50+ Forum AGM was held on 14th January 2015 and attended by 32 residents and members of the Forum as well as 9 representatives from organisations working with older people across the county borough. The number of attendees was lower than originally expected due to adverse weather conditions but never the less, very well attended given these conditions reflecting the level of interest and commitment of forum members.

Full details of the Cabinet Budget proposals for 2015/16 and some background information was made available to all 50+Forum group members in advance of the meeting. However, to enable a targeted and effective use of the time available at the meeting, some of the 50+ Forum Steering Group members met (7th January 2015) and identified the following 15 areas, from the long list of proposals, that they felt were likely to be the key things those older people attending this public meeting would be most likely to want to comment on as older people living in the county borough.

These were:

- Reduction in number of social workers – Proposed Saving £219k
- Area Forum Budget removal - £72k
- Street Lighting £100k
- Meals on Wheels - Proposed saving - £88k
- Reduction in planned footway resurfacing budget - £60k
- Removal of flower beds in parks & open spaces. £40k
- Public Libraries - £67k
- Review of day centre provision - £128k
- Increase car parking charges - £30k
- Review of domiciliary care provision - £128k
- Management of off street parking - Proposed saving - £25k
- Enforcement team - £45k
- Council Tax Pensioner's Grant - £246k
- Health Improvement team £77k
- Review of Passenger Transport Services £24k

Following a presentation from Stephen Harris, Interim Head of Corporate Finance, each of the 5 discussion groups considered 3 of the proposed savings from the list identified by 50+ Forum Project Group members, so covering all 15 between the groups. Individuals were encouraged to raise any burning issues they may have had around the other proposals on the list and if time allowed, groups were able choose additional areas to discuss from the list.

The aims of the session were for group members to identify HOW these proposed savings will impact on residents in particular, **older people** across the county borough and to consider how we can lessen/mitigate the impact of these savings.

More specifically, for each saving area, attendees were asked the following:

- How do you think this proposed savings/increase in charges will affect Older People across the county borough?
- How will they affect people/residents in general and
- What can the Council and others do to lessen the impact of these proposed savings?

Summary of Key Discussion

There was a general acceptance that cuts need to be made which also reflects the discussions with other groups.

However, there were a number of proposals that raised particular concerns where it was felt that ongoing consideration needs to be given to how to mitigate the wider impact of these cuts to older people. For example, increased social isolation can have significant impacts on health and well being in the longer term and therefore risks increased costs to other reactive services.

Notes of the discussion were recorded and full details can be found in **Appendix 1** of this report.

Appendix 1: Digest of comments from discussion

REDUCE THE NUMBER OF SOCIAL WORKERS

IMPACT

- Waiting times for an assessment increase
- Causes an increase in costs by nature of the rise of emergency hospitalisation, falls etc, carers stressed and needing additional support, our ability to prevent a crisis developing is reduced
- Social workers really understand older peoples needs as opposed to health workers who think health big loss
- Social Workers - already overstretched. not an holistic approach losing any would be a
- Loss of jobs/valuable family income - + knock on
- Link between social worker/domiciliary care not joined up should be
- Impression: - demand in community increasing - bed blocking will increase impact
- Bed blocking figures
- People being discharged who don't need help still have to have an assessment - already a delay - this will get larger.
- Cycle of discharge/admittance
- Knock on effect to other services
- Diminish effectiveness of remaining staff/burn out
- Effect :- Hoop discharge (flaws in collection)
- NHS in general
- Single older people - isolation - communities no longer extended families
- Even less care for an area of increasing demand.
- Health of those with no family/friends.
- Increased 'bed-blocking' in hospitals.
- Reduced voices expressing and communicating real community needs.
- Loss of well needed jobs in our area.
- Reduced family income and spend in our community.
- Eventual higher costs to society/tax payers.

REDUCING THE IMPACT

- Combine health and social care - WG issue
- For more joined up working/savings
- Benchmarking - difficult environment in each area different. Difficult to compare county by county
- Community Connectors - more info and more of them
- Referral to community groups - eg Nat Pens Assoc
- More joined up working - dialogue through forums - information exchange
- Gap fill - people who have responsibility for budget/service setting should understand what is out there in the community - join it us. Use groups like 50+ Forum etc., - get middle management to understand
- Strengthen community networks and make statutory services aware of it
- Change statutory culture to enable commissioning of services through communities/3rd sector

- Organise return home package from hospital stay on admission not end. Is this because of "its just the way we do it"? If so, rethink!
- Work closer with other agencies
- Help people find their own solutions themselves re Prevention and Crisis management. Give them:
 - Information;
 - make every contact count
 - sign post;
 - Community connectors;
 - workplace information events;

- school/young people to pass information on .
- Take the message to people NOT expect them to come to you
- Get the public and private sector to sign post to services e.g. someone went to Bank for a loan for boiler but they signposted them to Care & Repair where this couple got the boiler for nothing
 - Post offices
 - Banks
 - GP surgeries
 - NCN's presentation
 - Factories
 - Asda

We are managing demographic change now however with reduction in Social Workers might mean we no longer manage.

HEALTH IMPROVEMENT TEAM: Saving £77k

IMPACT

- Nutrition - older people don't always understand - info passes through families
- Low impact as senior post
- What is longer-term impact on health (obesity heart disease etc) thereby false economy
- NHS would suffer
- Dr's inundated with people wanting appointments
- Unhealthy
- Socially excluded

REDUCING THE IMPACT

- Ensure other teams pick up and work with current HI team on initiatives
- Need to rethink how information is delivered, events not always effective
- Need to improve attendance and uptake at workshops/ campaigns
- Transport to events crucial, outreach work to isolated community is key
- Work with CF and other partners
- Health Board should do more
- Council need to maintain leisure services - elderly are encouraged to keep fit and active. It's a social aspect of many older people's lives.
- Older people keeping active is good for physical, emotional and mental health
- Elderly people entitled to free swimming, would be happy to pay a contribution
- Leisure services - older people's package

COUNCIL TAX PENSIONER'S GRANT: Saving - £246k

IMPACT

- Already getting support – therefore not a big impact less impact
- Acceptable – low

REVIEW OF PASSENGER TRANSPORT SERVICES: Saving £24k

IMPACT

- If bus routes cut it is high impact. Social interaction is reduced. Knock-on effect to health and wellbeing.
- If it is a staff cut then low impact.
- Access/mobility opportunities.
- Costs.
- Community cohesion.
- Health and wellbeing.

REDUCING THE IMPACT

- Think about different ways of delivering transport in low level use areas.
- Bus pass - can you provide taxi voucher for lower usage areas instead?
- Community transport - fill in the gaps.
- Sweden taxi scheme for low usage areas for older people.
- Night rider scheme Denbighshire.

REMOVAL OF THE £1M DEMOGRAPHIC GROWTH FOR 15/16

IMPACT

Happy with this cut. However it needs to be considered that if social workers are reduced that might change as you might be less able to manage on current budget.

PUBLIC LIBRARIES: (SAVING £67K)

IMPACT

- Not all group members are using libraries but didn't see it having a big impact as retired people can go any time.
- Depends on transport services available.
- Noted that mobile services already stopped.
- Computers - getting help to use computers was seen as valuable
- Social contact, meeting place - read papers, chat.
- To use the toilets as public toilets are being closed.
- Loss of Customer First services - reduced hours.
- Customer Services has to keep library hours because they are based in libraries.
- Social - it gets people out of the house.
- Keeps people active.
- Older people use the library a lot.
- Reduced community cohesion.
- Health and wellbeing of our citizens.
- Opportunities to broadening our culture, knowledge, jobs, careers, lives.
- Discrimination towards those less privileged (e.g. ICT/IT access).

REDUCING THE IMPACT

- Other groups, e.g. school groups.
- Peak time opening - ensure when used the most.
- Oakdale only open 3 days a week.
- Combining facilities - use libraries for other services.
- Libraries should charge for hire of facility.
- Needs to be promoted more to younger people.
- Computer use has increased by young people somewhat.
- Library is multi-functional - classes, groups, computers, education.
- Encourage parents and children to use library more.

REMOVAL OF FLOWERBEDS IN PARKS AND OPEN SPACES: (SAVING £40K)

IMPACT

- It's something people will get used to.
- Wild flowers are a lovely replacement for the traditional manicured flowerbed.
- Reduced attraction and use of our public spaces.
- Impression of our public realm.
- Effect developers and investors in our communities.

REDUCING THE IMPACT

- Use plants and shrubs, which don't need the maintenance.
- Use community groups (gardening clubs / allotments and schools to help and get involved in keeping the community looking nice.
- Incredible Edible Programme - group, which uses the flowerbeds to grow their own, fruit and veg.
- Intergenerational - older people passing on skills.
- Allotments are needed.
- Local businesses to sponsor flowerbeds / roundabouts.
- Small grants to businesses for planters / hanging baskets.
- Floral decorations - over the top - ok to reduce watering.

REVIEW OF DAY CENTRE PROVISION: (SAVING £128K)

IMPACT

- Have done more detailed consultation.
- Users don't want to move - comfort zone - less like 'home'.
- Transport – many couldn't do without transport.
- Criteria tighter for eligibility – those with more needs.
- Singing together - Pontllanfraith – people feel secure in one place.
- Maximise use by ensuring transport provision.
- Respite for carer - if no day centre attendance - implications for needing more carers or even needing to move into homes.
- Community care/cohesion.
- Health and wellbeing of citizens.
- Job losses.
- Breakdown of community infrastructure.
- Increased cost to health service/tax payers.
- Bed blocking.

REDUCING THE IMPACT

- Critical service
- Loneliness - need to provide as people are being encouraged to stay in their own homes.
- Not just 50+, other specific groups e.g. learning disabilities.
- Is impact dependent on where you live?
- People from residential homes do use day centre.
- Possibility to integrate services so more than one use e.g. libraries?
- Implications of the cuts – it will cost more money in long term if people need more support by other means
- Noted that if people are eligible, they would know what's provided (don't need to explain to users what's on offer).
- Could Day centres be provided as part of residential homes i.e. get people into the homes as day visitors.
- Consider long term planning as numbers of 50+ / eligible increase.
- Use of voluntary sector / services to provide other community groups e.g. churches.

AREA FORUM BUDGET REMOVAL: SAVING £72K

IMPACT

- Only funding available to some communities not priority or where community councils don't exist
- Local decision/discretion lost (well spent in Oakdale)
- Non funding (CF and non CF) areas
- Effect on small safety/community cohesion/infrastructure eg. lighting, benches, clean ups
- Effect on small safety/community projects
- Contributory factor to community breakdown
- Small local businesses could be effected
- Can be used a match/pump pricing to further finding
- Real citizen engagement
- Less investment in communities of need.
- Reduce community cohesion (pulling people together).
- Declining environment infrastructure (deterioration).
- Loss of jobs.
- Loss of volunteering opportunities.
- Greater divide between the more and lesser privileged communities (poverty gap).
- Reputation and future opportunities of regions/citizens.

REDUCING THE IMPACT

- Source alternative funding schemes
- Take it away from areas that have other funding and keep it in areas where there is no alternative source
- Strengthen local associations, bring groups together to bid for money
- Widen community activity by local groups ie. youth or pensioners looking at community interest as well as own service

STREET LIGHTING: SAVING £100K

IMPACT

- Individual community safety and wellbeing? (Some discussion about crime rate and impact - burglaries)
- Break-ins - over night, in dark, early hours or morning, car vandalism
- Wellbeing impact on older people in local communities who do not drive, people may not walk to neighbours
- Community safety issue
- Increase burden and cost to authority for criminal damage
- Impact on teenagers
- Broader impact on whole communities, families and children
- Community and individual safety and wellbeing.
- Risk to environmental damage/costs.
- Travel and transport risks in inclement weather.
- Criminal and vandalism damage – increased cost to Council.

REDUCING THE IMPACT

- Should not be a blanket decision in residential areas - switch off option should be last resort
- Technological impact change of bulbs/timers etc.
- Provide more info about how it will work to mitigate fear of crime
- Mean spirited to cut Christmas lights - wellbeing agenda

ENFORCEMENT TEAM ENVIRONMENT HEALTH OFFICERS FROM 3 - 2

IMPACT

- Longer waits re noise nuisance and environment before assessments/ action undertaken which can have a seriously detrimental impact on health and wellbeing
- Health and wellbeing of our citizens/community and businesses.
- Job losses.
- Deterioration of trust/facilities already heavily invested in.
- Reduced quality of public provisions/services (cutting corners).
- Increased burden on health/animal provisions (NHS/PDSA).
- Quality of life/products.

REVIEW OF DOMICILIARY CARE PROVISION: SAVING £128K

IMPACT

- See comments on social care.
- This support/preventative provision saves the NHS a fortune.
- Loss of jobs.
- Community breakdown.
- Reduced life expectancy.

INCREASE CAR PARKING CHARGES £30K

IMPACT

- Deterrent from using local amenities.
- Increased cost to those who can ill afford them.
- Spend with local businesses will reduce.
- Less use of public spaces.
- Health and wellbeing of our citizens.

REDUCTION IN PLANNED FOOTWAY RESURFACING BUDGET SAVING £60K

IMPACT

- Health and safety of our citizens.
- Increased risk to accident claims (costs to Council).
- Reduction in mobility for the infirm.
- Higher costs at later dates.
- Deterioration and image on our environment could deter inward investors.
- Loss of jobs.

MEALS ON WHEELS INCREASE IN CHARGE OF £1 PER MEAL INCREASE SAVING £88K

IMPACT

- Substantial % increase to those already in need.
- Reduction in service demands due to 'affordability'.
- Loss of jobs.
- Health of those in need.
- Yet another reduction towards 'preventative social care'

GENERAL

Gritting - ensure no less roads are gritted.

Country Parks - objections to the introduction of charges in country parks.

Cutting Services – PLUS increasing charges (council tax) 'double whammy'

More Bins – needed if reducing litter picking.

SHRINKING AUTHORITY

Do we need all the councillors we have?

REDUCING THE IMPACT

- Boundary commission issue
- Based on ward population

Budget Consultation Feedback 2015/16 – Responses from Town & Community Councils

1) Email from Alan Hoskins (Clerk to Nelson Community Council) dated 15th January 2015

My Council considered the consultation documents at its meeting held on 8th January 2015 and were pleased that the process has been improved when compared to the process followed during the previous round of savings.

My members' main concern is with the proposal to reduce the highways reactive maintenance budget by 4% in view of the number of existing serious defects in many roads throughout the Borough which are not currently being addressed in a timely manner. Members feel that this important function needs to be maintained and enhanced rather than be cut back.

I would be grateful if you would forward these concerns to the relevant officer.

Best wishes.

Alan

Alan Hoskins
Clerk to the Council
Nelson Community Council

2) Email from Ceri Mortimer (Clerk to Gelligaer Community Council) dated 15th January 2015

Please find our response to a couple of items that were discussed at our full council meeting last night. Please will you forward to the Interim Head of Corporate Finance or an appropriate Officer for inclusion on the savings proposals: -

Appendix 3 Education & Lifelong Learning

To avoid a Saturday closure, Gelligaer Community Council suggest that the affected libraries reduce their Monday - Friday opening hours by 1 hour each day and open on a Saturday for 5 hours. There will be no cost implications.

A Saturday closure will affect our local residents who work Monday to Friday and are only able to access the library at Ystrad Mynach on a Saturday. Changing opening hours throughout the week will have a lesser impact on our residents than closing on a Saturday.

Appendix 5 Public Protection

Enforcement Health Officer - 1 vacant post

Members believe it imperative to have 3 EHO's to deal with a vast array of issues throughout the borough. Especially so if one is on leave and the other is on the sick.

A sub standard service, as in a lengthening response times to investigate issues, in this line of work would have a detrimental impact on local residents, making some people lives an absolute misery. We strongly suggest that the vacant post be filled as a priority.

Cofion cynnes / Warm regards
Ceri

Ms Ceri Mortimer
Clerk to the Council
Gelligaer Community Council

Consultation Feedback from the Trade Unions

The Trade Unions would support proposals: -
EN2, EN29, EN30, EN33

The Trade Unions agree in principle to: -
WA3, WA4, CS2, ED3, SS3

The Trade Unions would support the Scrutiny position for: -
EN3 TO EN25, EN27, EN40

The Trade Unions would agree with the view taken by Scrutiny for: -
WA2, WA5, CS3, SS4, SS5, SS6, EN34 TO EN36, EN42

The Trade Unions would require assurances as to resource capacity and impact to service prior to agreement in principle for: -
EN26, EN31, EN32, EN37 TO EN39, EN43, EN44

The Trade Unions would require assurances as to resource capacity and impact to service as there must be contractual implications prior to agreement in principle for: -
EN41

There were more detailed comments in respect of: -

CS4: -

The Trade Unions state that whichever option is chosen, there is a need to ensure there is not a resource capacity issue for the remaining staff. The Trade Unions need to be involved with any consultation exercise. This is omitted from report. Trade Unions are advocates for keeping Public services. Trade Unions agree in principle to keep Newbridge Cash Office open.

CS5: -

Trade Unions agree in principle to the suggestions. There is a need to rationalise assets. Short impact on footfall, ultimately long term greater footfall for Blackwood Town. It meets the Labour manifesto pledge to build new homes. It protects jobs and ultimately services. Save the building yes, however, ultimately you may not have staff or services to run from it.

ED2: -

Rationalisation is a prudent way forward to look at addressing budget issues, however, a full consultation exercise is required to identify any potential resource capacity issues. Agree in principle as long as jobs and services are protected.

SS2: -

Trade Unions would require further assurances that the reduction would not impact on tiers of staff below, increase resource capacity concerns, prior to any confirmed support in principle.

SS7: -

Trade Unions would agree with the viewpoint of Scrutiny. Full consultation exercise to include Trade Union involvement as outcomes may include staff/service implications.